

5.1.5 The Institution adopts the following for redressal of Student Grievance including sexual harassment and ragging cases

STUDENT GRIEVANCES ACTION TAKEN REPORT

Sl. No.	GRIEVANCE	DATE OF SUBMISSION	ACTION TAKEN
1	Request for extension of last date of payment of examination fee	27-05-2019	Date extended
2	Request for addition of grace marks to 1 st and 2 nd semester examinations	29-05-2019	Request forwarded to university with due recommendation
3	Students unable to download exam hall ticket from college website	16-03-2019	Website issues rectified
4	One student feeling depressed with suicidal ideation	02-02-2020	Matter reported to police station
5	Student suffering from chicken pox requesting separate room to write examination	09-10-2018	Request granted
6	Request for condonation of attendance	09-10-2018	Request granted
7	Evening batch students requesting holiday for the day to take part in Ethnic Day Celebrations	12-09-2018	Request granted
8	A lot of construction waste being deposited in the lake view ground near gym	01-10-2018	Waste disposed
9	College speakers are not maintained properly	06-09-2018	Issue rectified
10	Certificates of students submitted to the college are not maintained properly	23-11-2018	Issue rectified

Criterion V: Student Support and Progression

Sl. No.	GRIEVANCE	DATE OF SUBMISSION	ACTION TAKEN
10	Entry to college ground is restricted after 5:30 pm; bikes are not permitted in the campus after 3:30 pm; No sufficient number of sanitary napkins and soap in ladies rest rooms	26-11-2018	Students practicing in the ground were permitted to stay back after 5:30 pm; restriction of usage of bike in the campus after 3:30 pm was aimed at minimizing traffic congestion; so status quo was maintained; Rest rooms were stocked with more supplies
11	Students requesting to celebrate Christmas on a grand scale	26-11-2018	Christmas was celebrated in a befitting manner
12	Water coolers kept in many places are not working; Rest room facilities both in hostels and college are inadequate and poorly-maintained	26-11-2018	Issues rectified
13	Students seek permission to paint college walls as part of Biennale	26-11-2018	Permission granted
14	Dance club members seek permission to participate in intercollegiate competition	05-10-2018	Permission granted
15	Business English Certificate Course Students requesting partial refund of course fee	12-01-2018	Fee refunded after deducting honorarium of faculty
16	Student's complaint regarding theft of helmet from college campus	15-12-2017	Helmet recovered from another student and the same was given back to the owner
17	Student's complaint to university regarding attendance shortage	06-02-2018	Proper explanation was submitted to the university
18	Students request to postpone examination	16-10-2017	Request granted
19	BA AGD students' grievance regarding disproportionate inclusion of topics in question paper	24-10-2017	A committee was constituted to rectify the issue
20	Student request for redo of examination	22-08-2017	Request granted

Criterion V: Student Support and Progression

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21	2 nd Semester MSc Botany students' grievance regarding syllabus completion due to lesser number of working days	21-03-2017	Issue rectified by rearranging exams and providing additional working days
22	Students' grievance regarding entry of outsiders into the campus and causing discipline issues	20-07-2017	More strict actions enforced to restrict the entry of outsiders into the campus
23	Music club members requesting permission to conduct a programme in the college portico at 3:30 pm	07-12-2016	Permission granted
25	Students requesting promotion to next semester as he could not write some exams due to participation in army selection trials	25-11-2016	Redon exam was conducted
26	Students requesting promotion to next semester as he could not write some exams due to participation in handball championship	24-11-2016	Redo exam was conducted
27	Students request for a reduction in the internal exam fee	03-10-2016	Partial reduction in fee was granted
28	Students requesting more transparency in attendance rules, student participation in Grievance Cell, more relaxation in use of phone in ladies' hostel and timely publication of internal marks.	28-07-2016	All grievances were resolved within legal limits.
29	3 rd DC Chemistry students request for reevaluation of a paper	01-12-2016	Request granted
30	Students request for a reduction in the internal retest fee	30-09-2016	Partial reduction in fee was granted
31	Students request to issue certificates for participants of Parva 2016	22-06-2016	Request granted and certificates issued.
31	Students request to telecast ISL finals in college basketball court	15-12-2016	Request granted



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32	Some students raise concern over the overall discipline in the campus	26-07-2016	Measure were taken to maintain discipline in the campus
33	Students request fund and venue for conducting film festival	21-12-2015	Partial funds granted; venue provided



Johnson X Palackappillil

Dr. Johnson X Palackappillil
Principal
Sacred Heart College (Autonomous)
Thevara, Kochi-682 013

SACRED HEART COLLEGE (AUTONOMOUS) KOCHI