



4.4.2 There are Established Systems and procedures for Maintaining and Utilizing Physical, Academic and support Facilities –Laboratory, Library, Sports Complex, Computers, Classrooms, etc.

Annual Maintenance Contract

CCTV

ANNUAL MAINTENANCE CONTRACT

COMPRENHENSIVE

HAWKSIGHT TECHNOLOGIES

WHITE HOUSE, KADAVANTHRA

COCHIN-682020

Ph : 0484-4041777.9895611777

E Mail : hawksightmail@gmail.com

Name of the Customer : S.H College

No. of DVR :7

Agreement Date : 01-04-2017

Cameras : 67

Expiry Date : 31-3-2018

Hard Disk : 7

Other : PTZ Controller 1
Speed Dome Camera 1



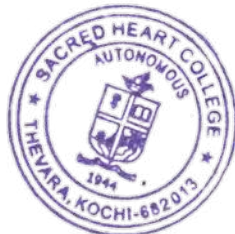
Dr. Johnson X Palackappillil
Principal
Sacred Heart College (Autonomous)
Thevara, Kochi-682 013

MAINTENANCE AGREEMENT TERMS AND CONDITIONS

A. GENERAL TERMS AND CONDITIONS

1. Maintenance charges are payable in advance. In addition to the annual charges, any local taxes, such as sales tax, service tax etc. may be levied at the time of signing the contract may be charged at actual if applicable.
2. This agreement is initially for a period of one year commencing from the date of payment of maintenance charges.
3. No work shall be undertaken on Sunday, hawksight technologies's holiday and beyond office hours of company except by prior arrangement and at additional charge to the customer on a "Per Call Basis" at the standard rates currently in effect then.
4. Hawksight technologies shall provide the following services:

Preventive maintenance based on the specific need of each unit of the equipment as determined by company, including fabrication, necessary adjustments and replacement of unserviceable minor parts. Unscheduled on-site remedial maintenance, on request for repairing functions including reasonable replacement of unserviceable parts. The parts replaced will be new parts or parts equivalent to new in performance. These parts shall be furnished on an exchange basis. The removed parts will become the property of hawksight technologies.
5. During the period of maintenance agreement the cctv unit will not be relocated (or) transported without permission from Hawk sight technologies. And on such condition company reserve its right to terminate this agreement forthwith. On such termination, Company shall have no obligation or liabilities arising out of this agreement and the customer shall have no right to claim any refund or compensation.
6. The customer shall provide full and free access to cctv unit to provide service thereon.
7. The obligation of Hawksight technologies under this agreement excludes.
 - Any major upgrading of the cctv system.
 - Any work external to the cctv unit, such as maintenance of non Hawksight technologies, attachment, accessories etc.
 - Repair of malfunction or damage due to accident, transportation, neglect, failure due to use of non-standard electrical power, air-conditioning or parts, Works due to alteration in cctv unit by persons other than Hawksight technologies.
8. This document constitutes the complete and exclusive statement of this agreement between the customer and Hawksight technologies and this agreement supersedes all proposals written or oral and all other communications and prior agreements between the parties and relating to the subject matter of this agreement signed by both parties.



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8. TECHNICAL TERMS AND CONDITIONS

1. AMC shall cover the replacement of components or parts but will visit and provide the service within 24 hour after receiving the call
2. Stand by devices as well as the replaced devices will be with same or higher specification and based on the models currently available in the market.
3. Hawksight technologies is not responsible for any technical problem such as unit failure or slow speed due to Software's, Virus problem and any major failure of DVR, Hard disk drive, monitor and CAMERAS ETC....
4. Hawksight technologies engineer may be allowed to take the faulty component to the Test and Repair Center for due repairs if the need arise.
5. Hawksight technologies will provide Preventive Maintenance Service call for every month.



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ANNUAL MAINTENANCE AGREEMENT

Customer Name and Address S.H College Thevara	Agreement No	10
	Date	01-04-2017
	AMC Type / New / Renewal	New
	Expiry Date	31-3-2018

SI No.	CONFIGURATION DETAILS	QUANTITY	AMC CHARGES	REMARKS
1	16 Channel DVR	5		
2	4 Channel DVR	2		
3	Cameras	67		
4	4 TB Hard Disk	1		
5	2 TB Hard Disk	5		
6	1 TB Hard Disk	1		
7	Speed Dome Camera	1		
8	PTZ Controller	1		
			1,50,000	
Tax (14.5% of half of the total amount)			10,875	
Total Amount			1,60,875	

Agreement Period : From : 01-04-2017

To : 31-3-2018

Signed on behalf of customer with seal

Signed on behalf of Hawksight technologies

Name : S.H College

Name : Hawksight Technologies

Date :

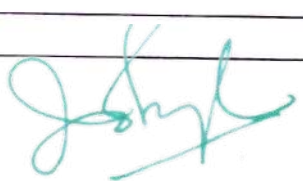
Date :

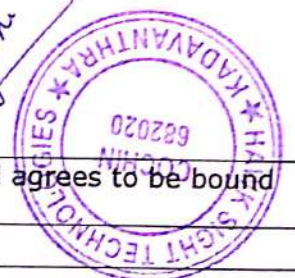
Signature :

Signature :

The customer acknowledges that he/she has read this agreement, understands it and agrees to be bound by its terms and conditions




Dr. Johnson X Palackappillil
Principal
Sacred Heart College (Autonomous)
Thevara, Kochi-682 013



This agreement is made on 01-04-2017 (Date /month/ Year) betweenHawksight technologies
...andS.H College for annual maintenance contract of CCTV UNIT / DVR/CAMERAS / HARD
DISK/ MONITER /POWESUPPLY/ installed atOffice Room.....

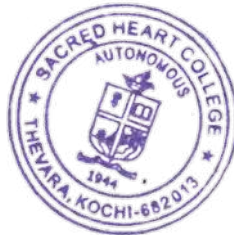
Signature



SIGNATURE OF FIRST PARTY WITH SEAL
(HAWKSIGHT TECHNOLOGIES)

SIGNATURE OF SECOND PARTY WITH SEAL
(S.H College)

Signature



Dr. Johnson X Palackappillil
Principal
Sacred Heart College (Autonomous)
Thevara, Kochi-682 013

ANNUAL MAINTENANCE CONTRACT

COMPREHENSIVE

HAWKSIGHT TECHNOLOGIES

WHITE HOUSE, KADAVANTHRA

COCHIN-682020

Ph : 0484-4041777.9895611777

E Mail : hawksightmail@gmail.com

(ORIGINAL)

632/4/8/17
1012



Handwritten signature in black ink.

Name of the Customer : S.H College

No. of DVR :7

Agreement Date : 01-08-2017

Cameras : 67

Expiry Date : 31-07-2018

Hard Disk : 7

Other : PTZ Controller 1
:Speed Dome Camera 1

Handwritten signature in green ink.



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MAINTENANCE AGREEMENT TERMS AND CONDITIONS

A. GENERAL TERMS AND CONDITIONS

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 - Any work external to the cctv unit, such as maintenance of non Hawksight technologies, attachment, accessories etc.
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B. TECHNICAL TERMS AND CONDITIONS

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Principal
Sacred Heart College (Autonomous)
Thevara, Kochi-682 013



ANNUAL MAINTENANCE AGREEMENT

Customer Name and Address S.H College Thevara	Agreement No	010
	Date	01-08-2017
	AMC Type / New / Renewal	New
	Expiry Date	31-7-2018

SI No.	CONFIGURATION DETAILS	QUANTITY	AMC CHARGES	REMARKS
1	16 Channel DVR	5		
2	4 Channel DVR	2		
3	Cameras	67		
4	4 TB Hard Disk	1		
5	2 TB Hard Disk	5		
6	1 TB Hard Disk	1		
7	Speed Dome Camera	1		
	PTZ Controller	1		
			1,15,000 1,16,000/-	
	Tax (18.% of half of the total amount)		10,800	
	Total Amount		1,30,800	

1,19,900 cheque Received.
To : 31-7-2018

Agreement Period : From : 01-08-2017

Signed on behalf of customer with seal

Name : S.H College

Date :

Signature :

Signed on behalf of Hawksight technologies

Name : Hawksight Technologies

Date :

Signature :



The customer acknowledges that he/she has read this agreement, understands it and agrees to be bound by its terms and conditions

Johnson

Dr. Johnson X Palackappillil
Principal
Sacred Heart College (Autonomous)
Thevara, Kochi-682 013



This agreement is made on 01-08-2017 (Date /month/ Year) betweenHawksight technologies
...andS.H College for annual maintenance contract of CCTV UNIT / DVR/CAMERAS / HARD
DISK/ MONITER /POWESUPPLY/ installed atSacred Heart College



SIGNATURE OF FIRST PARTY WITH SEAL

(HAWKSIGHT TECHNOLOGIES)

SIGNATURE OF SECOND PARTY WITH SEAL

(S.H College)

A handwritten signature in green ink, appearing to read "Johnson X Palackappillil".



Dr. Johnson X Palackappillil
Principal
Sacred Heart College (Autonomous)
Thevara, Kochi-682 013