

Mahatma Gandhi University

(Established by Kerala State Legislature by Notification No. 3431/Leg.C1/85/Law, dated 17th April 1985)



FACULTY OF COMMERCE

*The Syndicate of the Mahatma Gandhi University
hereby makes known that*

Smt. SMITHA MATHEW M.
has been admitted to the Degree of
DOCTOR OF PHILOSOPHY
in
Commerce

*she having been certified by duly appointed examiners to be qualified to
receive the same.*

Title of the Thesis : **INDIA POST: A STUDY ON FINANCIAL SERVICES AND
CUSTOMER SATISFACTION**

Given under the seal of the University

Date of Syndicate Decision:31-05-2019

University Buildings
Priyadarshini Hills P.O.
Kottayam - 686 560
Kerala, India



Vice-Chancellor