Sacred Heart College (Autonomous)

Department of Commerce Self Finance

B. COM TRAVEL AND TOURISM (S/F)

Course plan

Academic Year: 2018 - 2019

Semester III

PROGRAMME	UG COMMON COURSE 3	SEMESTER	3
COURSE CODE AND TITLE	15U1CCENG06: INDIA RETOLD: READINGS ON INDIAN POLITY, SECULARISM AND SUSTAINABILITY	CREDIT	4
HOURS/WEEK	3	HOURS/SE M	54
FACULTY NAME	S SUMY		

- > To understand the mechanics of English language and elucidate the meaning of Indian Polity, Secularism and Sustainability
- > To comprehend the cultural moorings of a globalized society through the fundamental reading of literary texts
- > To interpret the secular and pluralistic traditions of Imperial India
- > To Create awareness about the evolution of a sustainable environment in a globalized world
- > To evaluate the evolving condition of a politically acclaimed world, concerning ecological and anthropological conditions.
- To respond to the problematic scenarios concerning politics, environment and ideology through literary devices in the form of research papers.

SESSION	TOPIC	LEARNING RESOURCES	VALUE ADDITIONS	REMARKS
	MOI	OULE I	•	•
1	On the Constitution of India	PPT/Lecture	video	
2	On the Constitution of India	PPT/Lecture	video	
3	On the Constitution of India	Lecture		
4	A Dialogue on Democracy	PPT/Lecture	video	
5	A Dialogue on Democracy	PPT/Lecture		
6	A Dialogue on Democracy	Lecture		
7	The Choice Before Us	PPT/Lecture	video	
8	The Choice Before Us	PPT/Lecture		
9	The Choice Before Us	Lecture		
10	Signs of Change	PPT/Lecture	video	
11	Signs of Change	PPT/Lecture		
12	Signs of Change	Lecture		
13	Heaven of Freedom	PPT/Lecture	video	
14	Heaven of Freedom	PPT/Lecture		
15	Heaven of Freedom	Lecture		
16	Brother Abdul Rahman	PPT/Lecture	video	
17	Brother Abdul Rahman	Lecture		
18	Revision			
	CIA – I			
	MOD	OULE II	•	•
19	Secularism in India	PPT/Lecture		
20	Secularism in India	Lecture	video	
21	Secularism in India	Lecture		
22	Deep Roots	PPT/Lecture		
23	Deep Roots	Lecture	video	
24	Deep Roots	Lecture		
25	The Idea of India	PPT/Lecture		
26	The Idea of India	Lecture	video	
27	The Idea of India	Lecture		
28	Can You Make Out	PPT/Lecture		
29	Can You Make Out	Lecture	video	
30	Can You Make Out	L	ecture	-
31	Roots	PPT/Lecture		
32	Roots	Lecture	video	
33	Roots	Lecture		
34	Roots	Lecture		
35	Presentation	Lecture	Quiz	
36	Revision			
	MOD	ULE III	<u> </u>	•
37	Deep Ecology	PPT/Lecture		
38	Deep Ecology	Lecture	video	
39	Deep Ecology	Lecture		
40	A Different Kind of Perspective	PPT/Lecture		

41	A Different Kind of Perspective	Lecture	video
42	A Different Kind of Perspective	Lecture	
43	Earth's Carrying Capacity	PPT/Lecture	
44	Earth's Carrying Capacity	Lecture	
45	Earth's Carrying Capacity	Lecture	
46	What the Elements have taught me?	PPT/Lecture	
47	What the Elements have taught me?	Lecture	video
48	What the Elements have taught me?	Lecture	
49	What the Elements have taught me?	Lecture	
50	In the Flood	PPT/Lecture	
51	In the Flood	Lecture	video
52	In the Flood	Lecture	
53	In the Flood	Lecture	
54	Revision		

	Date of completio	Topic of Assignment & Nature of assignment (Individual/Group – Written/Presentation – Graded or Non-graded etc)
1	2/8/2018	Presentations
2	28/8/2018	Role Plays

GROUP ASSIGNMENTS/ACTIVITIES – Details & Guidelines

	Date of completion	Topic of Assignment & Nature of assignment (Individual/Group – Written/Presentation – Graded or Nongraded etc)
1	12/9/2018	Group Discussions
2	20/9/2018	Performances

References

India Retold: Readings on Indian Polity, Secularism and Sustainability

PROGRAMME	BCOM. TRAVEL AND TOURISM (S/F)	SEMESTER	3
COURSE CODE AND TITLE	15U3CRCOM6: MARKETING MANAGEMENT	CREDIT	4
HOURS/WEEK	5	HOURS/SE M	90
FACULTY NAME	Dr.K.T.PETER		

- > To understand the Meaning and need of marketing in business/trade.
- > To comprehend the elements of marketing mix and its strategies
- > To understand the pricing policies in the industry and the pricing strategies
- > To understand the changes in the marketing environment.

SESSI ON	ТОРІС	LEARNING RESOURCES	VALUE ADDITIONS	REMARKS
	MODUL	E I		
1	Introduction to marketing	PPT/Lecture	video	
2	Evolution of marketing, concepts of marketing	PPT/Lecture		
3	Definition ,needs, wants and demand of marketing.	PPT/Lecture		
4	Features, importance, scope and limitations of marketing.	PPT/Lecture		
5	Objectives, marketing utilities, functions	PPT/Lecture		
6	Marketing process, market - definitions	PPT/Lecture	video	
7	Levels of market, features of market	PPT/Lecture		
8	Types of market	PPT/Lecture		
9	Types of market	PPT/Lecture		
10	Difference between market and marketing , difference between selling and marketing	PPT/Lecture		
11	Marketing Mix – definition, features	PPT/Lecture		
12	Š		video	
13	Marketing management – definition, features, objectives, function	PPT/Lecture		
14	Market segmentation – definition, features, importance	PPT/Lecture		

15	Market segmentation- benefits, limitations and process	PPT/Lecture		
16	Prerequisites and bases for effective segmentation	PPT/Lecture		
17	Target market, target marketing and market targetingdifference between all, process, types	PPT/Lecture		
18	Consumer behaviour - definition, features, benefits.	PPT/Lecture		
19	Consumer behaviour-factors influencing, types.	PPT/Lecture		
	MODULI	EII		,
20	Introduction to module -2	PPT/Lecture		
21	Product – definitions, features	PPT/Lecture		
22	Levels of products, difference between product and services.	PPT/Lecture		
23	Types of product, product development- need	PPT/Lecture		
24	Stages in product development, factors to be considered.	PPT/Lecture		
25	Product innovation- definition, need and importance	PPT/Lecture		
26	Product mix- dimensions, strategies	PPT/Lecture	Q & Ans Session	
27	Product line, product life cycle – advantages, limitations.	PPT/Lecture		
28	Branding – objectives, need and importance, types.	PPT/Lecture		
29	Brand equity – key elements, brand loyalty .	PPT/Lecture		
30	Trademark –need and importance, product standardisation	PPT/Lecture		
31	Packaging – functions, characteristics	PPT/Lecture		
32	Labeling – functions, types.	PPT/Lecture	Quiz	
33	Revision			
34	Viva /Test			
	CIA-1			
	MODULE		_	
35	Introduction to module -3	PPT/Lecture		
36	Pricing – definitions, features	PPT/Lecture		
37	Objectives of Pricing	PPT/Lecture		
38	Role of Pricing In Marketing Strategy	PPT/Lecture		
39	Factors affecting pricing decision.	PPT/Lecture	Q & Ans Session	
40	Steps in formulating pricing/process of pricing.	PPT/Lecture		
41	Pricing Methods / Policies / Approaches	PPT/Lecture		

	Types of Pricing Methods – Cost oriented	PPT/Lecture			
	pricing policy – Value based pricing	111/2000			
	policy- Demand oriented pricing policy –				
42	Competition oriented pricing policy				
	Pricing Strategies – New Product pricing	PPT/Lecture			
43	strategies				
	MODULE	EIV			
44	Introduction to module -4	PPT/Lecture			
45	Physical Distribution – definitions, features	PPT/Lecture			
46	Importance of Physical distribution	PPT/Lecture	Video		
47	Logistics – Definition - Features	PPT/Lecture			
48	Elements of Logistics/ Logistics Mix	PPT/Lecture			
49	Process of Logistics	PPT/Lecture			
	Introduction to Supply chain Management –	PPT/Lecture			
50	Definition - Features				
	Channels of Distribution – Introduction -	PPT/Lecture			
51	Importance				
52	Types of Channels	PPT/Lecture	quiz		
	Functions of various intermediaries in the	PPT/Lecture			
53	distribution channels	DDT (f			
- 4	Factors affecting the choice of channel of PPT/Lecture				
54	distribution				
55	Revision				
56	Viva/Test				
	CIA -				
	MODULE V				
57	57 Introduction to module -4 PPT/Lecture				
58	Promotion Decision – definitions, features	PPT/Lecture			
	Marketing Mix – Definition – Features –	PPT/Lecture			
59	objectives - importance				
60	Types of sales promotion	PPT/Lecture	Group discussion		
61	Sales promotion strategies	PPT/Lecture			
62	Promotion Mix - Elements	PPT/Lecture			
63	Sales promotion campaign – Steps	PPT/Lecture			
	Types of Advertising – objectives – features PPT/Lecture				
64	- importance				
65	Types of Advertisement	PPT/Lecture			
66	Effectiveness of Advertising	PPT/Lecture			
	5 Ms of Advertising – Process of	PPT/Lecture			
67	Advertising	DD# 2			
68	Personal Selling – Definition – Features	PPT/Lecture			
W69	Types of personal selling – Types	PPT/Lecture			
70	Principles of personal selling	PPT/Lecture			

71	Publicity – Types of Publicity	PPT/Lecture	

	Date of completion	- (Individual/Group $-$ Written/Presentation $-$ Graded or	
1	25/06/2018	Prepare a report on the Marketing Mix selected by a particular firm and their effectiveness	
2	15/08/2018 How does Marketing Utility help a firm in their success?		

GROUP ASSIGNMENTS/ACTIVITIES – Details & Guidelines

	Date of completion	Topic of Assignment & Nature of assignment (Individual/Group – Written/Presentation – Graded or Nongraded etc)
1	26/09/2018	To develop a product or service of their own and that product have to be marketed in the class, covering the elements of marketing mix.

References

- Kotler Philip and Koshy Abraham: Principles of Marketing, Revised edition, Pearson publication.
- Kotler Philip, Keller Lane Keven, Fifteenth Edition, Pearson publication.

Web resource references:

• https://www.enotesmba.com/2013/01/marketing-management-notes.html

PROGRAMME	BCOM. TRAVEL AND TOURISM (S/F)	SEMESTER	3
COURSE CODE AND TITLE	15U3CRCOM7 CORPORATE ACCOUNTING	CREDIT	4
HOURS/WEEK	5	HOURS/SEM	90
FACULTY NAME	ANJITHA K NANDANAN		

- > To understand the process of issue ,reissue and forfeiture of shares and apply in business situation
- > To understand the format of final accounts of Companies and prepare final accounts as per Company's act 2013
- > To determine purchase consideration in the event of amalgamation and to prepare consolidated financial statements and apply in practical situation of merger
- > To understand the process of alteration and reduction of share capital

SESSIONS	TOPIC	LEARNING RESOURCES	VALUE ADDITIONS	REMARKS
1.	Introductory Session on Company Accounts	LECTURE		
	MODU	JLE - I		
2.	Issue of shares	LECTURE		
3.	Issue of shares	ILLUSTRATIONS	Discussion	
4.	Reissue of shares	LECTURE		
5.	Reissue of shares	ILLUSTRATIONS		
6.	Forfeiture of shares	LECTURE		
7. Redemption of Preference shares, its conditions		LECTURE		
8.	Redemption of Preference shares, its conditions	ILLUSTRATIONS	Discussion	
9.	Redemption of Preference shares, its conditions	ILLUSTRATIONS		
10.	Redemption of Preference shares, its conditions	ILLUSTRATIONS		
11. Issue of bonus shares		LECTURE		

12.	Issue of bonus shares	ILLUSTRATIONS				
13.	Underwriting	LECTURE				
14.	Underwriting	ILLUSTRATIONS				
15.	Accounting for Buyback Shares	LECTURE				
		LE - II				
	Final accounts of Joint Stock		Video			
16.	Companies	LECTURE				
	Final accounts of Joint Stock	ILLUSTRATIONS				
17.	Companies					
1.0	Final accounts of Joint Stock	ILLUSTRATIONS				
18.	Companies					
10	Final accounts of Joint Stock	ILLUSTRATIONS				
19.	Companies					
20	Final accounts of Joint Stock	ILLUSTRATIONS				
20.	Companies					
21.	Final accounts of Joint Stock	ILLUSTRATIONS				
21.	Companies					
22.	Final accounts of Joint Stock	ILLUSTRATIONS	Notes			
22.	Companies					
23.	Final accounts of Joint Stock	ILLUSTRATIONS				
23.	Companies					
24.	Final accounts of Joint Stock	ILLUSTRATIONS				
21.	Companies					
	Final accounts of Joint Stock	ILLUSTRATIONS				
25.	Companies					
		H I HOTEL ATIONS				
26.	Final accounts of Joint Stock	ILLUSTRATIONS				
	Companies Final accounts of Joint Stock	ILL LICTO ATIONS				
27.		ILLUSTRATIONS				
	Companies Final accounts of Joint Stock	PPT/LECTURE				
28.	Companies	PP1/LECTURE				
	Final accounts of Joint Stock					
29.	Companies	ILLUSTRATIONS				
	Final accounts of Joint Stock					
30.	Companies	ILLUSTRATIONS				
31.	Profit prior to incorporation	LECTURE				
32.	Profit prior to incorporation	ILLUSTRATIONS				
33.	Profit prior to incorporation	ILLUSTRATIONS				
34.	Profit prior to incorporation	ILLUSTRATIONS				
35.	Profit prior to incorporation	ILLUSTRATIONS				
MODULE - III						
26	Business combinations and Corporate		Video			
36.	Restructuring	LECTURE				
27	Business combinations and Corporate	II I HOTD ATIONS				
37.	Restructuring	ILLUSTRATIONS				
38.	Amalgamation, Absorption and	I ECTI IDE				
36.	external reconstruction	LECTURE				
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39.	Amalgamation, Absorption and external reconstruction	LECTURE		
	Amalgamation, Absorption and			
40.	external reconstruction	ILLUSTRATIONS		
	Amalgamation, Absorption and	II I IICTO ATIONO		
41.	external reconstruction	ILLUSTRATIONS		
42.	Amalgamation, Absorption and	ILLUSTRATIONS		
+∠.	external reconstruction	ILLUSTIKATIONS		
43.	Amalgamation, Absorption and	ILLUSTRATIONS		
	external reconstruction			
44.	Amalgamation, Absorption and external reconstruction	ILLUSTRATIONS		
	Amalgamation in the nature of			
45.	merger-purchase	LECTURE		
	Amalgamation in the nature of	** * * * * * * * * * * * * * * * * * *		
46.	merger-purchase	ILLUSTRATIONS		
	Amalgamation in the nature of	ILLUSTRATIONS		
	merger-purchase	ILLUSIKATIONS		
47.	Calculation of purchase consideration	LECTURE		
.,.	(all methods)			
48.	Calculation of purchase consideration	ILLUSTRATIONS		
	(all methods) Calculation of purchase consideration			
49.	(all methods)	ILLUSTRATIONS		
	Calculation of purchase consideration	** * * * * * * * * * * * * * * * * * *		
50.	(all methods)	ILLUSTRATIONS		
51.	Calculation of purchase consideration	ILLUSTRATIONS		
J1.	(all methods)	ILLUSIKATIONS		
52.	Entries in the books of transferor and	LECTURE		
	transferee companies			
53.	Entries in the books of transferor and	ILLUSTRATIONS		
	transferee companies Entries in the books of transferor and			
54.	transferee companies	ILLUSTRATIONS		
	Entries in the books of transferor and	** * * * * * * * * * * * * * * * * * *		
55.	transferee companies	ILLUSTRATIONS		
56.	Revised Balance Sheet	LECTURE	Video	
57.	Revised Balance Sheet	ILLUSTRATIONS		
58.	Revised Balance Sheet	ILLUSTRATIONS		
59.	Revised Balance Sheet	ILLUSTRATIONS		
60.	Revised Balance Sheet	ILLUSTRATIONS		
61.	Revised Balance Sheet	ILLUSTRATIONS		
62.	Revised Balance Sheet	ILLUSTRATIONS		
63.	Revised Balance Sheet	ILLUSTRATIONS		
64.	Revised Balance Sheet	ILLUSTRATIONS		
65.	Revised Balance Sheet MODU	ILLUSTRATIONS		

66. Internal reconstruction and capital reduction 67. Internal reconstruction and capital reduction 68. Internal reconstruction and capital reduction 69. Internal reconstruction and capital reduction 70. Accounting treatment and Revised Balance Sheet. 71. Accounting treatment and Revised Balance Sheet. 72. Accounting treatment and Revised Balance Sheet. 73. Accounting treatment and Revised Balance Sheet. 74. Accounting treatment and Revised Balance Sheet. 75. Internal reconstruction and capital ILLUSTRATIONS ILLUSTRATIONS ILLUSTRATIONS ILLUSTRATIONS	
71. Preduction ILLUSTRATIONS 10. Internal reconstruction and capital reduction ILLUSTRATIONS 10. Internal reconstruction and capital reduction ILLUSTRATIONS 10. Accounting treatment and Revised Balance Sheet. ILLUSTRATIONS 11. Accounting treatment and Revised Balance Sheet. ILLUSTRATIONS 12. Accounting treatment and Revised ILLUSTRATIONS 13. Accounting treatment and Revised ILLUSTRATIONS 14. ILLUSTRATIONS ILLUSTRATIONS 15. ILLUSTRATIONS ILLUSTRATIONS 16. ILLUSTRAT	
70. Accounting treatment and Revised Balance Sheet. LECTURE ILLUSTRATIONS ILLUSTRATIONS	
70. Accounting treatment and Revised Balance Sheet. 71. Accounting treatment and Revised Balance Sheet. 72. Accounting treatment and Revised Balance Sheet. 73. Accounting treatment and Revised Balance Sheet. 74. Accounting treatment and Revised Balance Sheet.	
70. Balance Sheet. 71. Accounting treatment and Revised Balance Sheet. 72. Accounting treatment and Revised ILLUSTRATIONS 73. Accounting treatment and Revised ILLUSTRATIONS	
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73. Accounting treatment and Revised Balance Sheet. ILLUSTRATIONS	
74. Accounting treatment and Revised Balance Sheet. ILLUSTRATIONS	
75. Accounting treatment and Revised Balance Sheet. ILLUSTRATIONS	
76. MODULE – V	
77. Liquidation Accounts LECTURE	
78. Meaning LECTURE	
79. Types LECTURE	
80. Contributories LECTURE	
81. Preferential Creditors LECTURE	
82. Preparation of liquidator's final statement of accounts.	
83. Preparation of liquidator's final statement of accounts.	
84. Preparation of liquidator's final statement of accounts. ILLUSTRATIONS	
85. Preparation of liquidator's final statement of accounts. ILLUSTRATIONS	
86. Preparation of liquidator's final statement of accounts. ILLUSTRATIONS	
87. Preparation of liquidator's final statement of accounts. ILLUSTRATIONS	
88. Revision	
89. Revision	
90. Revision	

	Date of completion	Topic of Assignment	Nature of assignment
1	2/8/2018	AMALGAMATION	Problem
2	28/9/2018	LIQUIDATION	Problem Solving

BASIC REFERENCES

Jain.S.P and Narang.K.L: Advanced Accountancy

Maheswari.S.N and MaheswariS.K : Advanced Accounting

Paul.K.R: Corporate Accounting

Dr. S.M.Shukla and Dr.S.P.Gupta: Advanced Accounting

McShukla and T.S.Grewal: Advanced Accounts

Rawat.D.S: Accounting

Nirmal Gupta and ChhaviSharma: Corporate Accounting Theory and Practice

PROGRAMME	BCOM. TRAVEL AND TOURISM (S/F)	SEMESTER	3
COURSE CODE AND TITLE	15U3COCOM3 E-COMMERCE AND GENERAL INFORMATICS	CREDIT	4
HOURS/WEEK	4	HOURS/SE M	72
FACULTY NAME	SHANMUGHADAS K G		

- > To familiarize the fundamental concepts, terms and the main activities of E-Commerce.
- > To understand about the various components of E-Commerce, its models, strategies, Ecommerce security
- > To logically observe and experience online shopping and dealings in the Electronic market.
- > To learn about how to develop an E-commerce website
- > To identify the usage of different electronic payment systems.
- > To equip the students with modern technologies especially internet & related medium

SESSION	SESSION TOPIC		VALUE ADDITIONS	REMARKS
	MODULE I			
1	Overview of Electronic Commerce	PPT	video	
2, 3	Introduction to E-commerce	PPT/Lecture		
4, 5	Concepts, features and functions	PPT/Lecture		
6,7	Operation of e-commerce	Discussion	e-resource	
8, 9	Infrastructure for E-commerce	PPT/Lecture		
9, 10	Application of E-Commerce in Direct Marketing and Selling	PPT/Lecture		
11, 12	Value Chain Integration, Supply chain management	Discussion	e-resource	
Č		PPT/Lecture		
	Financial and Information Services			
	MODULE I	I		
14,15,16	E-Commerce Models and Strategies	PPT/Lecture		

17,18	B2B, B2C, C2C C2B	Lecture	
19, 20	Business Models for E-Commerce	Lecture	
21, 22	Brokerage Model, Aggregator Model,	Practical	e-resource
22.24	Info-mediary model	T4	
23,24	Electronic Data Interchange	Lecture	<u> </u>
25,26	Value chain model, Manufacturer model	Lecture	
	Community Model, Value chain model,	Discussion	e-resource
22,23	Manufacturer model, Advertising Model Mobile Commerce and Web	PPT/Lecture	
22,23	Commerce	11 1/Lecture	
24, 25, 26	Introduction to ERP-	PPT/Lecture	+ + + + + + + + + + + + + + + + + + + +
27, 28	Components- Meaning, purpose,	PPT/Lecture	+
27, 20	advantages and disadvantages of	11 1/Lecture	
	transacting online		
29		CIA-1	
	MODULE I	II	
30, 31	Electronic Payment Systems	PPT/Lecture	
32, 33, 34	Overview of Electronic Payment Systems	PPT/Lecture	
	Cybercash (Customer to Merchant	PPT/Lecture	
	Payments, Peer to Peer Payments,		
35, 36, 37	Security		
	Smart Card (Card Types, Closed or Open	Lecture	Discussion
	Security, Privacy, Card Costs, Non Card		
38	Costs	T4	0.0 4
39, 40, 41, 42	Electronic Banking,	Lecture	Q & Ans Session
43, 44, 45,	Electronic Fund Transfers	PPT/Lecture	Session
46	Electronic Land Languers		
47, 48, 49	Electronic Fund Transfers	Practical	e-resource
50	revision	Discussion	
	MODULE I	V	
	E-Commerce Security-Introduction to	PPT/Lecture	
51, 52	Security Passwords		
53,54	Viruses, and Firewalls	PPT/Lecture	
55	Encryption (PGP, HTTPS, and SSL)	PPT/Lecture	e-resource
33	digital signature digital certificate, the e-	PPT/Lecture	o resource
56	commerce security environment		
57	threats in the E-commerce environment	PPT/Lecture	
	security intrusions and breaches attacking	Discussion	e-resource
58	methods, sniffing		
59	cyber-vandalism	PPT/Lecture	
60	technology solutions	PPT/Lecture	e-resource
	MODULE V		
61,62	Setting up of E-Commerce Business	PPT/Lecture	
62, 63	Web development Promotion of the web sites	PPT/Lecture	
63, 64	Trust building, Loyalty building	Discussion	e-resource

	Online transactions Management and	PPT/Lecture		
65, 66 control				
67, 68	Marketing and branding	PPT/Lecture		
69, 70 Product delivery Settlement		Discussion	e-resource	
71	Revision	PPT/Lecture		
72	CIA - II			

		Date of Completion Topic of Assignment & Nature of Completion assignment (Individual/Group – Written/Presentation – Graded or No		
			graded etc.)	
	1	4/7/2018	Recently developed ecommerce models	
ſ	2	28/9/2018	Developing a website of your own	

GROUP ASSIGNMENTS/ACTIVITIES – Details & Guidelines

		Topic of Assignment & Nature of
	Date of	assignment (Individual/Group –
	completion	Written/Presentation – Graded or Non-graded
	_	etc.)
1	4/10/2018	Product delivery Settlement
2	28/8/2018	Electronic Payment Systems

References

- E-Commerce, the Cutting Edge of Business: Kamalesh K Bajaj and Debjani Nag, TMH
- E-Commerce: Schneider, Thomson Publication
- Business on the net: An Introduction to the whats and hows of e-commerce: Agarwala and Lal, Macmillan India Ltd
- E-Commerce: An Indian Perspective, P.T.Joseph, S.J., PHI
- Doing Business on the Internet E-Commerce (Electronic Commerce for Business) S. Jaiswal, Galgotia Publications.
- Lesikar, R.V. & Flatley, M.E. Basic Business Communication Skills for Empowering
- Internet Generation. Tata, McGraw Hill Publishing Company Ltd, New Delhi.
- Web Commerce Technology handbook: Daniel Minoli and Emma Minoli

Web resource references:

• https://en.wikipedia.org/wiki/

PROGRAMME	BCOM. TRAVEL AND TOURISM (S/F)	SEMESTER	3
COURSE CODE AND TITLE	15U3CRCOM08: BUSINESS MANAGEMENT	CREDIT	3
HOURS/WEEK	3	HOURS/SE M	54
FACULTY NAME	ALEENA VARGHESE		

- > To ensure students' knowledge enhancement on business management and relevant management concepts
- > To understand and comprehend Fayol and Taylor's contributions
- > To understand various management functions, concepts of MBO, MBE and CSR.
- > To make students familiar with the topics of motivation, leadership and relevant related theories
- > To appreciate Human Resource Management and related concepts apart from learning performance appraisal and its techniques
- > To evoke interest in pursuing higher studies in management field

SESSION	ТОРІС	LEARNING RESOURCES	VALUE ADDITIONS	REMARKS
	MODUL	E I		
1	MANAGEMENT Introduction	PPT	video	
2	Meaning	PPT/Lecture		
3	Characteristics	PPT/Lecture		
4	Characteristics	PPT/Lecture		
5	Management Functions (POSD CORB)	PPT/Lecture	e-resource	
6	Management Functions (POSD CORB)	PPT/Lecture		
7	Management as a Science	PPT/Lecture		
8	Management as, Art	Lecture		
9	Management as profession	Lecture		
10	Fayol's Management Principles	Lecture		
11	CSR	Lecture		
12	CSR- IMPORTANCE	PPT/Lecture		
13	Management as administration	PPT/Lecture		
14	Comparison of Fayol and Taylor	PPT/Lecture		
15	CSR			
	MODULE	E II		

16	PLANNING – Introduction	PPT/Lecture	T I
17		CSR	
	Nature – Importance		
18 19	Steps in Planning	Lecture Lecture	
	Planning Premises		
20	Types of Plan	Lecture DDT/L a strong	
21	Types of Plan	PPT/Lecture	
22	Strategic Planning MBO	PPT/Lecture	
23	-	PPT/Lecture	
24	Revision	PPT/Lecture	<u> </u>
25	Revision	Lecture	
	CIA-1 MODULE	· TTT	
26	HRM	PPT/Lecture	T T
26	Introduction	PPT/Lecture	
27		PPT/Lecture PPT/Lecture	
28	Importance HRP	Lecture	Quiz
29	HRP Benefits	Lecture	Quiz Q & Ans
30	HRP Belletits	Lecture	Session Session
31	HRP steps	PPT/Lecture	Session
31	HRD - Recruitment – Meaning – Sources –	PPT/Lecture	
32	I	111/2000	
33	Internal and External Sources	PPT/Lecture	
34	Merits and demerits	PPT/Lecture	
35	Selection	Lecture	
36	Process	PPT/Lecture	
37	Training	PPT/Lecture	
38	Types of training	PPT/Lecture	
39	Training / development	PPT/Lecture	
40	Placement and induction	PPT/Lecture	
41	Performance Appraisal	PPT/Lecture	
42	Methods	PPT/Lecture	
43	Merit	PPT/Lecture	
44	Seniority based promotion	PPT/Lecture	
45	Comparison	PPT/Lecture	Video
1.5	MODULE	<u>.</u>	<u> </u>
46	Motivation and leadership	PPT/Lecture	
47	Motivation – meaning	PPT/Lecture	
	Types	PPT/Lecture	
48		PPT/Lecture	
49	Techniques	PPT/Lecture	
50	Importance	PPT/Lecture	
51	Motivation v/s morale	PPT/Lecture	
52	Theories of motivation	PPT/Lecture	
53	Maslow's Need Hierarchy Theory	PPT/Lecture	
54	Herzberg's Two Factor Theory	PPT/Lecture	
55	- McGregor's Theory X and Theory Y	PPT/Lecture	
			•

56	ERG Theory	PPT/Lecture
57	- Vroom's Valence Expectancy Theory -	PPT/Lecture
58	Leadership	PPT/Lecture
59	Meaning	PPT/Lecture
60	Styles of leadership	PPT/Lecture
61	Revision	PPT/Lecture
62	Managerial grid	PPT/Lecture
63	Comparison of theories	PPT/Lecture
64	Revision	PPT/Lecture
65	Test	
	CIA II	
	MODULI	E V
66	Controlling Introduction	PPT/Lecture
67	Meaning	PPT/Lecture
68	Steps	PPT/Lecture
69	Essentials of good control system	PPT/Lecture
70	MBE	PPT/Lecture
71	Control by exception	PPT/Lecture
72	Revision	

		Topic of Assignment & Nature of	
	Date of	assignment (Individual/Group –	
	completion	Written/Presentation – Graded or Non-graded	
		etc)	
1	24/8/2018	CSR – Report of any firm	

GROUP ASSIGNMENTS/ACTIVITIES – Details & Guidelines

		Topic of Assignment & Nature of
	Date of	assignment (Individual/Group –
	completion	Written/Presentation – Graded or Non-
	_	graded etc)
1	15/10/2018	Detailing selection process

References

- P. F. Drucker-Principles and Practice of Management
- L. M. Prasad-Principles of Management
- Subbarao- Personnel and HRM
- Sharma and Gupta- Management Process and OB

PROGRAMME	BCOM. TRAVEL AND TOURISM (S/F)	SEMESTER	3
COURSE CODE AND TITLE	FUNDAMENTALS OF TOURISM 15U3OPCTT1	CREDIT	3
HOURS/WEEK	5	HOURS/SE M	90
FACULTY NAME	FACULTY NAME DR.RADHIKA.P.C		_

- > To explain the evolution and growth of tourism in India
- > To describe the basic concepts of tourism
- > To analyse the types of tourism in India and its significance
- > To understand each type of tourism based on their characteristics, their advantages and disadvantages.
- > To describe Tourism products of Kerala and India
- > To focus and distinguish types planning for tourism development
- > To outline the tourism planning process
- ➤ To evaluate the significance and the Adversities of tourism.
- ➤ To understand the alternative tourism initiatives and the laws enacted by Government of India for the protection of tourism resources.

SESSION	ТОРІС	LEARNING RESOURCES	VALUE ADDITIONS	REMARKS
	MOD	ULE I		
1	Introduction to tourism industry- meaning and definition of tourism	Lecturing and discussion		
2	Components of tourism	PPT/Lecture		
3	Excursion- leisure and recreation, tourist – visitor- traveler	PPT/Lecture		
4	Domestic and international tourism- inbound and outbound tourism	PPT/Lecture		
5	6 A's of tourism	PPT/Lecture	e-resource	

6	Nature & scope of tourism	PPT/Lecture	
7	Significance of tourism	PPT/Lecture	
8	Different geographic components of tourism	Lecture	
9	Historical perspective of tourism industry in India	Lecture	
10	Grand tour and tourism during industrial revolution	Lecture	e-resource
11	Growth of the Indian tourism	PPT/Lecture	
12	Five year plans and tourism	Lecture	
13	Major tourism policies enacted	Lecture	
14	Ministry of Tourism- objectives	Lecture	
15	Functions & role	Lecture	e-resources
		ULE II	
16	Types of tourism- pilgrimage & cultural tourism	PPT/Lecture	
17	Heritage tourism	PPT/Lecture	
18	Sustainable tourism & Ecotourism-importance & objectives	PPT/Lecture	
19	Responsible tourism, Rural tourism & Agri –tourism	PPT/Lecture	
20	Adventure tourism-Types	Lecture	Video
21	Cuisine & Monsoon-Handicraft	Lecture	
22	Community-based tourism	Lecture	
23	Domestic and international tourism- sports tourism-	Lecture	
24	Health tourism- importance	PPT/Lecture	
25	CIA-1	Test	
		U LE III	
	Tourism products- meaning and		
26	concept		
27	Characteristics of tourism products	PPT/Lecture	
28	Components of tourism products	PPT/Lecture	
29	Art and architecture	Lecture	e-Resources
	Architectural wonders of India and	Lecture	
30	archaeological sites		
31	Monuments of India	PPT/Lecture	
32	Forts and palaces of India	PPT/Lecture	
33	Museums of India	PPT/Lecture	
34	Traditions and festivals of India	PPT/Lecture	
35	Nature-based tourism products of India	Lecture	
36	Tourism products of India	PPT/Lecture	
37	Wild-life sanctuaries of India	PPT/Lecture	
38	National parks	PPT/Lecture	
39	Hill stations of India	PPT/Lecture	
L			

40	Desert safari of India	PPT/Lecture	
41	Indian beaches	PPT/Lecture	
42	Backwaters of India	PPT/Lecture	
	Indian folk music & dance forms	PPT/Lecture	Group
43			discussion
44	Culture- customs and costumes	PPT/Lecture	
45	Classical dance forms of India	PPT/Lecture	
46	Carnatic music forms of India	PPT/Lecture	
47	Waterfalls of India	PPT/Lecture	
48	Festivals of India	PPT/Lecture	
49	Fairs of India	PPT/Lecture	
50	-Revision-	PPT/Lecture	
	MOD	ULE IV	
	Planning for tourism development.	PPT/Lecture	
51	Objective-	777	
52	Importance of planning	PPT/Lecture	
53	Sustainable tourism planning	PPT/Lecture	
54	Planning approaches	PPT/Lecture	
	Levels of tourism planning-	PPT/Lecture	
55	International level planning	DDT/I t	<u> </u>
56	National level & Regional level planning	PPT/Lecture	
57	Destination & Site level planning	PPT/Lecture	
58	Types of tourism planning	PPT/Lecture	
30	Planning Process-setting- selection	PPT/Lecture	
59	and classification of tourism spots-		
	carrying capacity management-	PPT/Lecture	
60	Types		
61	Determinants of carrying capacity	PPT/Lecture	
61	level	DDT/L a aturna	Cassas
	Development of basic amenities- Evaluation of tourism project- in the	PPT/Lecture	Group Discussion
	point of view of Residents,		Discussion
62	government & business		
	Development and implementation	PPT/Lecture	
63	of tourism master plan		
64	Revision	Discussion	
65	Revision	Discussion	
		MODULE V	
	Adversities of tourism- issues of	PPT/Lecture	
	tourism- environmental-diverse		
66	habitat	DDT/I	Croun
67	Ecological issues of Tourism	PPT/Lecture	Group Discussion
07			Discussion

	Cultural & social issues of tourism	PPT/Lecture	Group
68			Discussion
60	Economic impacts of tourism	PPT/Lecture	Group
69	T	DDT /I	Discussion
70	Impacts of tourism-overall	PPT/Lecture	Group Discussion
	Conservation of ecology	PPT/Lecture	Discussion
71	-Do-	PPT/Lecture	
72			
73	Management of adversities of tourism.	PPT/Lecture	
74	Alternative tourism- concept	PPT/Lecture	
75	Nature- features and trends	PPT/Lecture	
76	Space tourism	PPT/Lecture	
77	Social tourism	PPT/Lecture	
78	Special interest tourism	PPT/Lecture	
79	Geological lodging	PPT/Lecture	
	Government agency for intervening	PPT/Lecture	
	the issue of adversity- policy of		
80	tourism and development		
81	Wild-life Protection Act 1972	PPT/Lecture	
82	Air (Prevention and Control of Pollution) Act 1981	PPT/Lecture	
	Water (Prevention and Control of	PPT/Lecture	
83	Pollution) Act 1974		
	Environmental (Protection) Act	PPT/Lecture	
84	1986		
85	CIA-II	Test	
86	Revision		
	Discussion of Previous year		
87	question papers		
	Discussion of Previous year		
88	question papers		
89	Question Paper discussion		
90	Revision		

	Topic of Assignment & Nature of		
	Date of	assignment (Individual/Group –	
	completion	Written/Presentation – Graded or	
	_	Non-graded etc)	
1	16/07/2018	Types of Tourism with examples from	
1	10/07/2018	Kerala tourism	
2	12/08/2018 Indian Tourism products		

GROUP ASSIGNMENTS/ACTIVITIES – Details & Guidelines

		Topic of Assignment & Nature of
	Date of	assignment (Individual/Group –
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		graded etc)
1	12/09/2018	Tourism a curse to Mankind (Group
		Discussion)

References

- CSuddhendu Narayan Misra, Sapan Kumar Sadual,"Tourism Management", Excel Books publishers.
- Shashi Prabha Sharma(2004)" Tourism Education –Principles, Theories and Practices", New Delhi, Kanishka Publishers,
- Bishwanath Ghosh(2000),"Tourism and Travel Management", New Delhi, Vikas Publishing House PVT Ltd,
- Sunil K.Kabia(2005),"Tourism and the Developing Countries ",New Delhi, Mohit Publication
- Martin Mowforth and Ian Munt- Tourism and Sustainability.
- Shaloo Sharma- Indian Tourism- Policies and Programmes.
- Radhika.P.C(2019), Fundamentals of tourism, Kalyani Publishers, New Delhi

Web resource references:

- https://www.keralatourism.org/
- https://tourism.gov.in/
- https://www.keralatourism.org/video-gallery/kumarakom-houseboat/747
- https://www.incredibleindia.org/