

# **CURRICULUM AND SYLLABI**

# CHOICE BASED CREDIT AND SEMESTER SYSTEM (CBCSS)

## **BBA (INTEGRATED MARKETING AND NEW MEDIA)**

FOR UNDERGRADUATE PROGRAMME
INTRODUCED FROM 2020 ADMISSION ONWARDS

SACRED HEART COLLEGE (AUTONOMOUS), THEVARA KOCHI, KERALA, 682013

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### 1. Preface

## **BBA** (Integrated Marketing and New Media)

The program is designed to introduce students to the field of Integrated Marketing Communications and to help you make better marketing communications decisions. The program will define the meaning of Integrated Marketing Communication, and will run through the marketing process and will elaborate on the important decisions that marketing managers need to take through the marketing process. Communicating with the consumers, learning how advertising works, and how consumers make decisions, establishing marketing communications budgets and elements of marketing communication mix. This program will help in building knowledge and skills required to ensure strong marketing communications plan. BBA program in general consists of business related courses and the BBA in Integrated Marketing and New Media specialises in Media and Communications.

The aim of BBA – Integrated Marketing and New Media is to prepare graduates with the knowledge they need to create and execute marketing strategies using a variety of channels and tactics. The students will learn how to measure the effectiveness of marketing campaigns with regard to the brand awareness, company revenue and other key metrics.

Digital Marketing course will enable the students to understand the core components of Digital Marketing and also explores the various aspects of the digital marketing environment. It provides an understanding of the foundations of Digital Marketing landscape and helps students acquire a new set of concepts and tools to help create products and services. The rise of Digital Marketing has led to a paradigm shift in the marketing communication space, while also creating new opportunities for businesses to reach and engage consumers through digital technology.

The program covers topics like Advertising Management, Market Research, Public Relations, Social Media Marketing, Consumer Behaviour and more. This BBA in Integrated Marketing and New Media will approach marketing from a holistic and operational perspective.

## Rationale for the program

With the rapid evolution of new technologies and an increasingly sophisticated consumer population, it is crucial for companies and organizations to reach customers in new and innovative ways in order to gain the competitive edge. Jobs are growing in the field of marketing because social media and new interactive methods of communicating with customers are demanding fresh ideas and new approaches. Competition is high for managerial positions in this field, and earning a management degree is one way to help one's resume stand out with recruiters and prospective employers.

## **Programme Objectives:**

- 1. To impart knowledge and skills in the area of marketing, communication and allied areas.
- 2. Enable students to apply their learning in socially responsible business organisations.
- 3. To equip the participants with skills to compete as efficient marketers and excel as media and entertainment industry ready professional.
- 4. To imbibe a culture of creativity, imagination and innovative with exposure to global environment. 5. To empower participants with communication and leadership skills and a passion for research, entrepreneurship and media.
- 6. To prepare socially responsible management professionals with a commitment to contribute to societal, organizational and national development.
- 7. To develop analytical, technical, Creative and interpersonal skills and apply them in Business management and Marketing communication.

## **Undergraduate Programme Outcomes (POs)**

PO1 Critical Thinking and Deep Domain Knowledge

PO2 Effective Communication

PO3 Contribute to Nation Building

PO4 Care for the Environment

PO5 Ethical Values

PO6 Global Perspective

## **Programme Specific Outcomes (POs)**

### PSO<sub>1</sub>

Demonstrate a comprehensive understating of integrated marketing communication theories and concept along with being capable of understanding and resolving managerial issues in a successful manner.

### PSO<sub>2</sub>

Process the right aptitude to communicate and negotiate effectively, to achieve individual and business goals; be able to upgrade their professional and managerial skills in the media management field, and display their talent in a work place.

## PSO<sub>3</sub>

Explore and reflect about challenges, develop opportunities in the media and marketing industry environment; and demonstrate effective communication skills consistent with a professional marketing environment.

### PSO<sub>4</sub>

Understand one's own capability to set achievable targets and complete them; and develop integrated marketing solutions for business by employing appropriate media strategies.

### PSO<sub>5</sub>

Launch a successful business career in a meaningful way, contributing to personnel, professional and social growth; and pursue lifelong learning and achieve holistic development.

### PSO<sub>6</sub>

Take up challenging assignments and work for the nation building in various sectors and industries.

# Regulations for Choice Based Credit And Semester System (Cbcss) For Under Graduate Programmes -2019

### Preamble

Sacred Heart College, Thevara became an autonomous college under Mahatma University Kottayam in 2014. The college revised the choice based credit and semester system (CBCSS) for under graduate programmes in 2015-16. The Academic Council which met on 21-07-2018 approved the proposals of the various Boards of Studies for revising the syllabi of the undergraduate programmes from 2019-20 admissions onwards and the regulations for CBCSS. The revised regulations are as follows

### 1. Title

These regulations shall be called "SACRED HEART COLLEGE THEVARA REGULATIONS FOR CREDIT AND SEMESTER SYSTEM 2019"

## 2. Scope

Applicable to all programmes of the college with effect from 2019 admissions, except otherwise approved by the Academic Council of the College

### 3. Definitions

- i. 'Programme' means the entire course of study and examinations.
- ii. 'Duration of Programme' means the period of time required for the conduct of the programme. The duration of undergraduate programmes shall be 6 semesters, post-graduate programme shall be of 4 semesters and M Phil programmes shall be 2 semesters.
- iii. 'Semester' means a term consisting of a minimum of 90 working days, inclusive of examination, distributed over a minimum of 18 weeks of 5 working days, each with 5 contact hours of one hour duration
- iv. 'Course' means a segment of subject matter to be covered in a semester. Each Course is to be designed variously under lectures / tutorials / laboratory or fieldwork / study tour /seminar / project / practical training / assignments/evaluation etc. to meet effective teaching and learning needs.
- v. 'Common Course I' means a course that comes under the category of courses for English and 'Common Course II' means additional language, a selection of both is compulsory for all students undergoing undergraduate programmes(Model I)
- vi. 'Core course' means a course in the subject of specialization within a degree programme.
- vii. 'Complementary Course' means a course which would enrich the study of core courses.
- viii. 'Open course' means a course outside the field of his/her specialization, which can be opted by a student
- ix. 'Additional core course' means a compulsory course for all undergraduate students (as per the UGC directive) to enrich their general awareness.

- x. The U.G. programmes shall include (a) Common courses (b) Core courses (c) Complementary Courses (d) Open Course (e) Study tour and (f) Internship for selected programmes.
- xi. 'Additional Course' is a course registered by a student over and above the minimum required courses.
- xii. 'Credit' (Cr) of a course is the numerical value assigned to a course according to the relative importance of the content of the syllabus of the programme.
- xiii. 'Extra credits' are additional credits awarded to a student over and above the minimum credits required for a programme for achievements in co-curricular activities carried out outside the regular class hours OR curricular activities/courses completed for value addition, as directed by the College/department. It is the numerical value assigned to Club activities, Social service, Internship etc. which is not added with the total academic credits of the students. Additional credit components
  - Talent & career club activity (optional)
  - Social service (mandatory)
  - Internship for BBA, Commerce, Communication and Computer applications (mandatory).
  - Internship (desirable for other programmes).
  - Add on courses (optional)
- xiv. 'Programme Credit' means the total credits of the UG Programme.
- xv. 'Programme Elective course' Programme Elective course means a course, which can be chosen from a list of electives and a minimum number of courses is required to complete the programme.
- xvi. 'Programme Project' Programme Project means a regular project work with stated credits on which the student undergoes a project under the supervision of a teacher in the parent department / any appropriate Institute in order to submit a dissertation on the project work as specified.
- xvii. 'Internship' is on-the-job training for professional careers.
- xviii. 'Plagiarism' Plagiarism is the unreferenced use of other authors' material in dissertations and is a serious academic offence.
- xix. 'Tutorial' Tutorial means a class to provide an opportunity to interact with students at their individual level to identify the strengths and weaknesses of individual students.
- xx. 'Seminar' seminar means a lecture by a student expected to train the student in self-study, collection of relevant matter from the books and Internet resources, editing, document writing, typing and presentation.
- xxi. 'Evaluation' means every course shall be evaluated by 25% continuous (internal) assessment and 75% end course/end semester (external) assessment.
- xxii. 'Repeat course' is a course that is repeated by a student for having failed in that course in an earlier registration.
- xxiii. 'Audit Course' is a course for which no credits are awarded.
- xxiv. 'Department' means any teaching Department offering a course of study approved by the college / Institute as per the Act or Statute of the University.

xxv. 'Parent Department' means the Department which offers a particular UG/PG programme.

xxvi. 'Department Council' means the body of all teachers of a Department in a College.

xxvii. 'Faculty Advisor' is a teacher nominated by a Department Council to coordinate the continuous evaluation and other academic activities undertaken in the Department.

xxviii. 'College Co-ordinator means a teacher from the college nominated by the College Council to look into the matters relating to CBCS-PG System.

xxix. 'Letter Grade' or simply 'Grade' in a course is a letter symbol (O, A, B, C, D, etc.) which indicates the broad level of performance of a student in a course.

xxx. Each letter grade is assigned a 'Grade point' (GP) which is an integer indicating the numerical equivalent of the broad level of performance of a student in a course.

xxxi. 'Credit point' (CP) of a course is the value obtained by multiplying the grade point (GP) by the Credit (Cr) of the course CP=GP x Cr.

xxxii. 'Semester Grade point average' (SGPA) is the value obtained by dividing the sum of credit points (CP) obtained by a student in the various courses taken in a semester by the total number of credits taken by him/her in that semester. The grade points shall be rounded off to two decimal places. SGPA determines the overall performance of a student at the end of a semester.

xxxiii. Cumulative Grade point average' (CGPA) is the value obtained by dividing the sum of credit points in all the courses taken by the student for the entire programme by the total number of credits and shall be rounded off to two decimal places.

xxxiv. 'Grace Marks' means marks awarded to course/s, as per the orders issued by the college from time to time, in recognition of meritorious achievements in NCC/NSS/Sports/Arts and cultural activities. Attendance

Being a regular college, physical presence in the regular activities, especially, classes and exams, is mandatory for the students. However, if a student secures 75% of attendance s/he is eligible to appear for the exams, provided there are no other impediments like disciplinary proceedings, malpractice record etc.

- i. A maximum of 5 marks (5%) for a course is given for attendance
- ii. Absence: A student found absent for one hour in the forenoon or afternoon session is deprived of the attendance for the entire session as far as eligibility for final exam is concerned.
- iii. The hour related calculation in a course is meant for awarding marks for the course concerned.
- iv. Late entry: A student is supposed to be in time in the class. Late arrival related treatment is left to the discretion of the individual teacher. However, as a norm, a late arriving student may be permitted to the class, if it is not inconvenient or distraction to the class as such; though attendance MAY NOT BE GIVEN. Late arrival beyond 5 minutes is treated as ABSENCE; though the teacher may consider permitting the student to sit in the class.

- v. Leave: A student has to formally report his/her absence with reasons either in advance, or immediately after the absence for obtaining an approved leave. This applies to all sorts of leave medical, on duty or other.
- vi. The student is supposed to report in prescribed format on the very next day of the absence; however, upto a week's time is permitted. Afterwards, the leave applications will not be considered.
- vii. The student has to retain a copy/section of the approved leave form and produce the same as proof, in case there is any confusion regarding the leave sanctioning. In the absence of such proof, the claims will not be entertained.
- viii. Duty Leave: A student representing the college in sports, arts, social service or academic matters, has to get sanction from the class teacher concerned and submit the leave application form duly endorsed by teacher concerned & the class teacher, and submit it to the faculty Dean (or Vice Principal). The same will be forwarded by the Dean/Vice Principal for attendance entry. SPORTS: The approval of the Department of Physical Education and the class teacher is required. The time limit for submission mentioned above is applicable in the case of duty leave as well.
- ix. CONDONATION: a student may have the privilege of condonation of attendance shortage (upto a maximum of 10 days) on the basis of genuineness of the grounds of absence (medical reasons or college duty), duly recommended by the department. This is not a matter of right. It is a matter of privilege based on Principal's discretion and the good conduct of the student on the campus. A student of UG programme may have a maximum of two such opportunities and that of PG programmes only one opportunity.
- x. RE-ADMISSION a student whose attendance is inadequate will have to discontinue the studies. Such students, whose conduct is good, may be re-admitted with the approval of governing council, on the basis of recommendation from the department, and assurance from the student and the guardian regarding good conduct and compliance in academic and discipline matters. For this the prescribed re-admission fee has to be paid.

As a condition for re-admission, the student should have cleared all academic arrears, or should have appeared for the exams in which he/she is having an arrear (if the results are not out), and should have fulfilled all academic assignments prescribed by the department for compensating for his lack of attendance.

xi. UNAUTHORISED ABSENCE & REMOVAL FROM ROLLS: A student absent from the classes continuously for 10 consequent days without intimation or permission, shall be removed from the rolls, and the matter intimated to the student concerned. On the basis of recommendation of the department concerned, re-admission process may be permitted by the Principal.

## **Programme Registration**

- i. A student shall be permitted to register for the programme at the time of admission.
- ii. A UG student who registered for the programme shall complete the same within a period of 12 continuous semesters from the date of commencement of the programme.

  Promotion

A student who registers for the end semester examination shall be promoted to the next semester. However, in extreme circumstances, a student having sufficient attendance who could not register for the end semester examination may be allowed to register notionally by the Principal with the recommendation of the Head of the department concerned and, by paying the prescribed fee.

## **PROGRAMME STRUCTURE FOR BBA (Integrated Marketing and New Media)**

a	Programme Duration	6 Semesters
b	Minimum credits required from common course	16
С	Minimum credits required from Core + complementary courses including Management Project	83
d	Minimum credits required from Complementary courses	18
e	Minimum credits required from Open course	03
f	Total Credits required for successful completion of the programme	120
g	Club activity (desirable)	01
h	Social service ( mandatory)	01
i	Two Internship (mandatory)	02
j	Minimum attendance required	75%

## 8. Examinations

All the End Semester Examinations of the college will be conducted by the Controller of Examination. The Principal will be the Chief Controller of Examinations. An Examination committee consists of the Chief Controller of Examinations, Controller of Examinations, Additional Chief Superintendent, Deans, IQAC Coordinator and other faculty members nominated by the Principal will act as an advisory body of the matters relating to the conduct of examinations.

### 9. Evaluation and Grading

The evaluation scheme for each course shall contain two parts; Continuous Internal Evaluation (CIA) and End Semester Examination (ESE).

The internal to external assessment ratio shall be 2:3 for all core and complementary courses, for common courses the ratio shall be 1:3. Both internal and external evaluation shall be carried out in the mark system and the marks are to be rounded to the nearest integer.

a. Continuous Internal Assessment (CIA)/ Continuous Assessment: The internal evaluation shall be based on predetermined transparent system involving periodic written tests, assignments, seminars/viva/field survey and attendance in respect of theory courses and based on written tests, lab skill/records/viva and attendance in respect of practical courses. The marks assigned to various components for internal evaluation as follows.

## **Components of Internal Evaluation (for Core and Complementary courses)**

	Components	Marks
i.	Quiz / Seminar / Presentations / Industry visit	10
ii	Assignment	5
iii	Attendance	5
iv	Experiential learning* / project	10
v	Two Test papers(2x5)	10
	Total	40

i. Assignments: Every student shall submit one assignment as an internal component for every course.

Components	Marks
Punctuality	1
Content	2
Conclusion	1
Reference/Review	1
Total	5

ii. Seminar: The seminar lecture is expected to train the student in self-study, collection of relevant matter from the books and Internet resources, editing, document writing, typing and presentation.

## iii. Evaluation of Attendance

2.10 The attendance of students for each course shall be another component of internal assessment.

% of attendance	Mark
Above 90%	5
Between 85 and below 90	4
Between 80 and below 85	3
Between 76 and below 80	2
Between 75 and below 76	1

- iv. Class Tests: Every student shall undergo two class tests as an internal component for every course.
- b. End Semester Examination (ESE): The End Semester Examination in theory courses shall be conducted by the college with question papers set by external experts/ question bank. The evaluation of the answer scripts shall be done by the examiners based on a well-defined scheme of evaluation given by the question paper setters/Prepared as per the direction of the Chairman, Board of Examiners. The evaluation of the End Semester Examinations shall be done immediately after the examination preferably through the centralised valuation.

### c. Project

Project work is a part of the syllabus of most of the programmes offered by the college. The guidelines for doing projects are as follows:

- i. Project work shall be completed by working outside the regular teaching hours.
- ii. Project work shall be carried out under the supervision of a teacher in the concerned department or an external supervisor.
- iii. A candidate may, however, in certain cases be permitted to work on the project in an industrial / Research Organization/ Institute on the recommendation of the Supervisor.
- iv. There should be an internal assessment and external assessment for the project work in the ratio 1:3
- v. The external evaluation of the project work consists of valuation of the dissertation (project report) followed by presentation of the work and viva voce.
- vi. The mark and credit with grade awarded for the program project should be entered in the grade card issued by the college.

## **Components of Internal Evaluation for Projects**

Components	Marks
Topic/Area selected	5
Experimentation/Data collection	10
Punctuality-Regularity	5
Compilation	5
Content	10
Presentation	5
Total	40

## d. Comprehensive Viva-voce

Comprehensive Viva-voce shall be conducted at the end of the programme, which covers questions from all courses in the programme as per the syllabus.

## e. Grade and Grade Points

For all courses (theory & practical), Letter grades and grade point are given on a 10-point scale based on the total percentage of marks, (CIA+ESE) as given below:-

Percentage of Marks	Grade	Grade Point (GP)
95 and above	O Outstanding	10
85 to below 95	A <sup>+</sup> Excellent	9
75 to below 85	A Very Good	8
65 to below 75	B <sup>+</sup> Good	7
55 to below 65	B Above Average	6
45 to below 55	C Average	5
35 to below 45	D Pass	4
Below 35	F Fail	0
	Ab Absent	0

Grades for the different semesters and overall programme are given based on the corresponding SGPA/CGPA as shown below:

SGPA/CGPA	Grade
Equal to 9.5 and above	O Outstanding
Equal to 8.5 and below 9.5	A+ Excellent
Equal to 7.5 and below 8.5	A Very Good
Equal to 6.5 and below 7.5	B+ Good
Equal to 5.5 and below 6.5	B Above Average
Equal to 4.5 and below 5.5	C Average
Equal to 3.5 and below 4.5	D Pass
Below 3.5	F Failure
SGPA/CGPA	Grade

A separate minimum of 30% marks each for internal and external (for both theory and practical) and aggregate minimum of 35% are required for a pass for a UG programme. A candidate who has not secured minimum marks/credits in internal examinations can re-do the same registering along with the end semester examination for the same semester, subsequently. A student who fails to secure a minimum marks/grade for a ---pass in a course can be permitted to write the examination along with the next batch.

After the successful completion of a semester, Semester Grade Point Average (SGPA) of a student in that semester is calculated using the formula given below. For the successful completion of the semester, a student should pass all courses and score at least the minimum CGPA grade 'D'. However, a student is permitted to move to the next semester irrespective of her/his SGPA.

Credit Point (CP) of a course is calculated using the formula

 $CP = Cr \times GP$ , where Cr = Credit; GP = Grade point

Semester Grade Point Average (SGPA) of a Semester is calculated using the formula

SGPA = TCP/TCr, where

TCP = Total Credit Point of that semester

TCr = Total Credit of that semester

Where n is the number of courses in that semester

Cumulative Grade Point Average (CGPA) of a Programme is calculated using the formula

**CGPA** 

To ensure transparency of the evaluation process, the internal assessment marks awarded to students in each course in a semester shall be published on the notice board/website at least one week before the commencement of external examination. There shall not be any chance for improvement for internal mark.

The course teacher and the faculty advisor shall maintain the academic record of each student registered for the course which shall be forwarded to the controller of examinations through the Head of the Department and a copy should be kept in the department for at least two years for verification.

## 10. Registration for the examination

- a. All students admitted in a programme with remittance of prescribed fee are eligible for the forthcoming semester examinations.
- b. Online application for registration to the various End Semester Examinations shall be forwarded to the CE along with prescribed fee for each course in prescribed format.
- c. The eligible candidates who secure the prescribed minimum attendance of the total duration of the course and possess other minimum qualification prescribed in the regulations for each course shall be issued the hall tickets. The hall ticket shall be downloaded by the students from the college website.
- d. The mode of fee remittance shall be through the prescribed bank.

## 11. Supplementary Examinations

Candidates who failed in an examination can write the supplementary examination conducted by the College along with regular examinations.

## 12. Improvement of Examination

A candidate can improve his/her marks once by appearing again for the examination with the subsequent batch with the remittance of prescribed fee. In such cases the better of the two marks shall be taken as the marks awarded to him.

Internal assessment marks shall be carried over to the subsequent semester examination. There shall not be any provision for improving internal assessment marks.

## 13. Promotion to the Next Higher Semester

A candidate shall be eligible for promotion from one semester to the next higher semester if,

- a. He / she secures a minimum 75 % attendance and registered for the End Semester Examination of the programme for which he/she is studying.
- b. His / her progress of study and conduct are satisfactory during the semester completed, as per the assessments recorded by the course teachers and the Head of the Department concerned.

## 14. Certificates

- 1. Degree certificates are issued by the Mahatma Gandhi University, Kottayam as per the act and statues of the University on the submission of the consolidated mark / score cards of the students by the College.
- 2. A consolidated mark / scored card shall be issued to the candidates after the publication of the results of the final semester examination taken by the candidate.
- 3. A Course Completion Certificate with classification shall be issued to students till the provisional certificate is issued by the university.

## 15. Award of Degree

The successful completion of all the courses with 'D' grade shall be the minimum requirement for the award of the degree.

## 16. Monitoring

There shall be a Monitoring Committee constituted by the principal consisting of faculty advisors, HoD, a member from teaching learning evaluation committee (TLE) and the Deans to monitor the internal evaluations conducted by college. The Course teacher, Class teacher and the Deans should keep all the records of the internal evaluation, for at least a period of two years, for verification.

Every Programme conducted under Choice Based Credit System shall be monitored by the College Council under the guidance of IQAC Coordinator, Controller of Exams, academic deans and HoDs.

### 17. Grievance Redressal Mechanism

In order to address the grievances of students regarding Continuous internal assessment (CIA) a three-level Grievance Redressal mechanism is envisaged. A student can approach the upper level only if grievance is not addressed at the lower level.

Level 1: At the level of the concerned course teacher

Level 2: At the level of a department committee consisting of the Head of the Department, a coordinator of internal assessment for each programme nominated by the HoD and the course teacher concerned.

Level 3: A committee with the Principal as Chairman, Dean of the Faculty concerned, HOD of the department concerned and one member of the Academic council nominated by the principal every year as members.

## DETAILED DISTRIBUTION OF COURSES

Detailed distribution of courses for Bachelor of Business Administration in Integrated Marketing and New Media Duration of Course: 03 Years Full-time (06 Semesters)

## **Course Matrix for BBA**

SL. No.	Common Courses	Credits
1	English I (Communication Skills in English)	4
2	Language I (French for Business Communication)	4
3	English II (Critical Thinking, Academic Writing and Presentation	4
4	Language II (French for Business Communication)	4
	Total	16

SL. No.	Complementary Courses	Credits
1	Introduction to Photography	3
2	Journalism and Print Media	3
3	Multimedia	3
4	Television Production and Planning	3
5	Radio Production and Planning	3
6	Cinema Studies	3
	Total	18

SL. No.	Core Courses	Credits
1	Principles and Methodology of Management	3
2	Business Accounting	4
3	Business Statistics	4
4	Business Mathematics	3
5	Event Management	3
6	Business Communication	3
7	Marketing Management	4
8	Human Resource Management	3
9	Business and Media laws	4
10	Research Methodology	3
11	Business Information System	3
12	Managerial Economics	4
13	Financial Management	4
14	Entrepreneurship	3
15	Digital Marketing	3
16	Integrated marketing and Communication	3
17	Operations Management	4
18	Art of Graphics	4
19	Engagement Planning and New media	4
20	Business Ethics and Environmental Values	4
21	Strategic Management	4
22	Introduction to PR and Corporate Communication	3
23	Ad Creative and Campaign Planning	3
24	Management Project	4
25	Consumer Psychology	3
	Total	83

SL. No.	Open Courses	Credits
1	Any of the Open Course offered by the college	3
	Total	3

SL. No.	Credit Details of Courses	Credits
1	Common Courses	16
2	Complementary Courses	18
3	Core Courses including Management Project	83
4	OpenCourse	3
	Total	120

	SEMESTER - 1							
No.	To. Course Code Title of the Course Subject type Subject section		Subject section	Number of credits	Total hours/ Semester			
1 19U1CCENG1 English I (Communication Skills in English)		Both	Common Course	4	72			
2	19U1CCFRN1 Language I (French for Business Communication)		Theory	Common Course	4	72		
3	19U1CRBBA1	Principles and Methodology of Management	Theory	Core Course	3	54		
4	19U1CRBBA2	Business Accounting	Theory	Core Course	4	72		
5	5 19U1CRBBA3 Business Statistics		Theory	Core Course	4	72		
6	6 19U1CPBBA1 Introduction to Photography		Theory	Complementary Course	3	54		
		Total			22	396		

	SEMESTER - 1					
No	Title of the course	Experiential Learning for the Course				
1	Principles and Methodology of Management	To study the different policies and procedures followed by any 5 companies in an industry				
2	Business Accounting	To interview finance professionals and understand the method used for allocation of funds and a/c 's receivables for different SBU's Include excel applications for business accounting/ business accounting software – level 1				
3	Business Statistics	To select a social problem and conduct primary research by obtaining information/data from respondents using a stratified samples				
4	Introduction to Photography	To study the application of digital photography by visiting cinema production studio				

	SEMESTER - 2							
No.	Course Code	Title of the Course	Subject type	Subject section	Number of credits	Total hours/ Semester		
1	19U2CCENG2	English II (Critical Thinking, Academic Writing and Presentation	Both	Common Course	4	72		
2	19U2CCFRN2	Language II (French for Business Communication)	Theory	Common Course	4	72		
3	19UCRBBA4	Business Mathematics	Theory	Core Course	3	54		
4	19U2CRBBA5	Event Management	Theory	Core Course	3	54		
5	5 19U2CRBBA6 Business Communication		Theory	Core Course	3	54		
6	6 19U2CPBBA2 Journalism and Print Media		Theory	Complementary Course	3	54		
		Total			20	360		

	SEMESTER - 2				
No	Title of the course	Experiential Learning for the Course			
1	Business Mathematics	Research on how Business Mathematics in business operations for profitability of operations and accurate record keeping			
2	Event Management	Visit an Event Management company and study the process of conceptualising, planning, organising, and finally executing an event			
3	Business Communication	Different types of communication models used in an organisation – To study the different types of communication models or strategies and technology used to interact with different stakeholders.			
4	Journalism and Print Media	Study on knowledge, attitude and views for public communication – a study to be conducted among journalists			

	SEMESTER - 3							
No.	Course Code	Title of the Course	Subject type	Subject section	Number of credits	Total hours/ Semester		
1	19U3CRBBA7	Marketing Management	Both	Common Course	4	72		
2	19U3CRBBA8	Human Resource Management	Theory	Common Course	3	54		
3	19U3CRBBA9	Business and Media laws	Theory	Core Course	4	72		
4	19U3CRBBA10	Research Methodology	Theory	Core Course	3	54		
5	19U3CRBBA11	Business Information System	Theory	Core Course	3	54		
6	19U3CPBBA3	Multimedia	Theory	Complementary Course	3	54		
		Total			20	360		

	SEMESTER - 3				
No	Title of the course	Experiential Learning for the Course			
1	Marketing Management	Interview Marketing professionals to understand the use of Big data and their application in the organisation			
2	Human Resource Management	To study the various training and development activities followed by various companies.			
3	Business and Media laws	To study the awareness of Media related laws and the effectiveness of these laws to protect the interest of the stakeholders.			
4	Research Methodology	To Meet the research and development professionals in a company and understand the various techniques used to carry out research projects			
5	Business Information System	Visit any Manufacturing or Service company and study how they use the Business information system for solving problems.			
6	Multimedia	Visit an Animation Studio and study the process of Animation			

	SEMESTER - 4							
No.	Course Code	Title of the Course	Subject type	Subject section	Number of credits	Total hours/ Semester		
1	19U4CRBBA12	Managerial Economics	Both	Common Course	4	72		
2	19U4CRBBA13	Financial Management	Theory	Common Course	4	72		
3	19U4CRBBA14	Entrepreneurship	Theory	Core Course	3	54		
4	19U4CRBBA15	Digital Marketing	Theory	Core Course	3	54		
5	19U4CRBBA16	Integrated marketing and Communication	Theory	Core Course	3	54		
6	6 19U4CPBBA4 Television Production and Planning		Theory	Complementary Course	3	54		
		Total			20	360		

	SEMESTER - 4				
No	Title of the course	Experiential Learning for the Course			
1	Managerial Economics	To meet the purchase managers and to study the innovative processes followed in the organisation.			
2	Financial Management	Visit Cochin stock exchange and interview agents/brokers on intra-day process and practices			
3	Entrepreneurship	Interview 5Entrepreneurs to understand the traits and skills required to be a successful entrepreneur			
4	Digital Marketing	Conduct a research study to understand researching and curating of messages by interviewing editors of digital media/magazines/news			
5	Integrated marketing and Communication	Study the synergy in use of various media tools for marketing communication by conducting a primary study with brand managers			
6	Television Production and Planning	Study among television channel producers			

	SEMESTER - 5							
No.	Course Code	Title of the Course	Subject type	Subject section	Number of credits	Total hours/ Semester		
1	19U5CRBBA17	Operations Management	Both	Common Course	4	72		
2	19U5CRBBA18	Art of Graphics	Theory	Common Course	4	72		
3	19U5CRBBA19	Engagement Planning and New media	Theory	Core Course	4	72		
4	4 19U5CRBBA20 Business Ethics and Environmental Values		Theory	Core Course	4	72		
5	5 19U5OCBBA1 Open Course		Theory	Open Course	3	54		
6	6 19U5CPBBA5 Radio Production and Planning		Theory	Complementary Course	3	54		
		Total			18	324		

	SEMESTER - 5					
No	Title of the course	Experiential Learning for the Course				
1	Operations Management	To study the logistics and supply chain management practices or processes in various companies.				
2	Art of Graphics	To meet graphic design professionals to understand the use of visual communication for marketing				
3	Engagement Planning and New media	Visit a media agency and conduct a primary study to understand the use of new media for select brands				
4	Business Ethics and Environmental Values	Study the Corporate Social responsibility activities of any 5 companies and interview the HR head of the companies.				
5	Open Course					
6	Radio Production and Planning	Study among radio channel producers				

	SEMESTER - 6							
No.	Course Code	Title of the Course	Subject type	Subject section	Number of credits	Total hours/ Semester		
1	19U6CRBBA21	Strategic Management	Both	Common Course	4	72		
2	19U6CRBBA22	Introduction to PR and Corporate Communication	Theory	Common Course	3	54		
3	19U6CRBBA23	Ad Creative and Campaign Planning	Theory	Core Course	3	54		
4	19U6CRBBA24	Management Project	Theory	Core Course	4	72		
5	19U6CRBBA25	Consumer Psychology	Theory	Core Course	3	54		
6	6 19U6CPBBA6 Cinema Studies		Theory	Complementary Course	3	54		
		Total			20	378		

SEMESTER - 6		
No	Title of the course	Experiential Learning for the Course
1	Strategic Management	Study the 7S framework adopted by various companies by collecting information from strategy professionals
2	Introduction to PR and Corporate Communication	Visit a PR firm and meet PR professionals to gather information on the strategies used to build reputation through various media and the challenges faced during the process.
3	Ad Creative and Campaign Planning	To visit creative studio and conduct an observational study or ad agency to obtain information on campaign management
4	Consumer Psychology	Study the Buying Behaviour of consumers in the retail industry
5	Cinema Studies	Visit a shoot location and study the process of filmmaking

## Course Code: 19U1CRBBA1

## Title of the Course: Principles and Methodology of Management Semester in which the course is to be taught: 1

No. of Credits: 3 No. Of Contact Hours: 72

### 1. Brief about the Course

Management is the subject which is a combination of art as well as science over these years. The objective of the course is to ensure that a manager must be decision-oriented with a fair rationale. The decision is based on creativity, judgment, intuition, and experience. This course gives you a structured way of attacking a wide range of real problems, using data-driven analysis to guide decision-making. We will consider how to think about and manage uncertainty and risk, how to translate data about the business into useful insights, how to put a value on various courses of action, and how to generally make informed decisions. The approaches and techniques for decision-making are useful throughout the firm, both within functional areas and for the essential management challenge of working across functional boundaries.

## 2. Course Objectives

To enable the students to understand the principles of management thought and applying the same in practice to achieve effectiveness.

## 3. **Key Course Outcomes**

- 1. Ability to describe and discuss the elements of effective management.
- 2. To discuss and apply the planning, organizing and control processes.
- 3. To describe various theories related to the development of leadership skills, motivation techniques, teamwork and effective communication.
- 4. To communicate effectively through both oral and written presentation

### 4. Course Curriculum

### **Unit 1: Introduction to Management (14)**

Introduction and Nature of Management - Definition & Meaning by P. F. Drucker, Koontz O' Donnel, S. George - Management as an Art, Science and Profession - Distinction between Administration and Management - Importance & Functions of Management.

## **Unit 2: Evolution of Management (14)**

Evolution of Management - Thought - Pre-Scientific Management Era - Scientific Management Era & Contribution of F. W. Taylor - Process Management & Contribution of Henri Fayol - HR movement - Hawthorne Experiments - Contributions of Behavioural Scientists- Abraham Maslow, Peter Drucker, Douglas Mc. Gregor.

## **Unit 3: Planning and Decision Making (16)**

Nature & Definition of Planning - Koontz O'Donnell, Hart, Alfred & Beaty - Importance and limitations - Planning Process - Types of Plans - Functions and Applications of different types of plans - Decision making - Meaning - Steps in Decision Making - Types of Decisions -

Programmed - Non-programmed; Strategic-tactical, Individual-Group, Policy-Operation, Organizational-Personal.

## **Unit 4: Organizing & Departmentation (14)**

Meaning & Definition- Koontz O'Donnell & McFarland - Organizing - Nature, Purpose & Principles - Types of Organization (Formal & Informal) - Types of Authority Relationships - Line, Functional, Line & Staff - Committees - Meaning and Types - Departmentation - Centralization and De-centralization.

## **Unit 5: Elements of Directing, Co-ordination and Control (14)**

Meaning & Importance of Directing - Leadership: Meaning & Styles - Motivation: importance & Theories (Maslow, Herzberg. McGregor) - Communication- Meaning, Objectives & Types of Communication - Meaning, Principles and Techniques of Co-ordination - Meaning, Need & Steps in Controlling.

## 5. Textbooks

- 1. Management: A Global, Innovative, and Entrepreneurial Perspective, Heinz Weihrich; Mark Cannice; Harold Koontz, Tata McGraw-Hill Education, 2013
- 2. Management Fundamentals: Concepts, Applications, Skill Development 8th Edition, Robert Lussier, 2018

### 6. Reference Books

- 1. L. M. Prasad., "Principles and Practice of Management", Sultan Chand & Sons, 2015
- 2. R. Srinivasan and S. A. Chunawalla., "Management: Principles and Himalaya Publications, 2014.

  Practice",
- 3. P. C. Tripathi and P. N. Reddy., "Principles of Management", Tata McGraw Hill, 2015

# Course Code: 19U1CRBBA2 Title of the Course: Business Accounting Semester in which the course is to be taught :1 No. Of Credits: 4

No. Of Contact Hours: 72

### 1. Brief about the Course:

Accounting is the key numerical account of business domain. It is essential to learn that in order to make decisions based on the key financial information. In this course, students will develop the skills needed to analyze financial statements and disclosures and will learn how accounting standards and managerial incentives affect the financial reporting process. The course focuses on understanding how to work upon with the three main financial statements such as income statement, balance sheet, and statement of cash flows.

## 2. Course Objectives:

At the end of this course, students will be able to compute, interpret and appraise financial performance and acquire a reasonable knowledge in accounts. In addition to that, a fair understanding of assessing the financial position and adaptability as revealed by financial statement analysis, in particular by the use of financial and accounting ratios.

### 3. Key Course Outcomes:

- 1. To Understand possess a managerial outlook at accounts
- 2. To understand Accounts and Accounting Principles
- 3. To understand Depreciation Methods
- 4. To understand Accounts from Incomplete Records

### 4. Course Curriculum:

### **Unit -1 Introduction to Accounts and Accounting Principles**

Introduction, Need for Accounting, History and Development of Accounting, Definitions and Functions of Accounting, Book-keeping and Accounting, Is Accounting a Science or an Art?, End Users of Accounting Information, Accounting and Other Disciplines. Objectives of Accounting, Branches of Accounting. The Institute of Chartered Accountants of India, Accounting Principles and Conventions, International Financial Reporting Standards – Brief Overview only.

## Unit- 2 Journal, Ledger and Trial Balance

Introduction, Journal, Rules of Debit and Credit, Compound Journal Entry, Opening Entry, Ledger, Posting, Rules Regarding Posting, Use the Words "To" and "By"Advantages of Ledger, Trial balance, Errors of Omission, Errors of Principle, Rectification of Errors, Preparation of Trial Balance, Preparation of Final Accounts, Suspense Account, Methods of Preparing Trial Balance.

### Unit -3 Income Statement/Profit and Loss account, Balance Sheet

Income Statement/Profit and Loss account: Introduction, Trading account- Gross Profit, Non cash expenditures, Expenses, Profit and Loss account- Net profit, Bottom line, Accrual accounting. Balance Sheet: Introduction, Asset, Liabilities, Profit and Loss Appropriation, Net Worth, Shareholder's Equity, Balance Sheet as an Indicator of Financial Position.

## **Unit-4 Depreciation Methods**

Introduction, Definition, Methods of Calculation – Written down Value method, Straight Line Methods, Block of Assets, and Depreciation rates, Depreciation Tax Shield. Bank Reconciliation Statement. Accounts from Incomplete Records. Introduction, Types of Single Entry, Difference between double entry and single entry. Ascertainment of Profit /Loss from incomplete records. Need for Conversion, Preparation of statement of affairs. Distinction between Statement of Affairs and Balance Sheet.

## Unit -5 Getting started with tally

Meaning of tally software, features, advantages, required hardware, installation of tally software, Tally screen, menu options , creating a new company, basic currency information , company features, Inventory features, Working in Tally: Groups, ledgers, writing vouchers, trial balance , accounts books , cash book , bank books , ledger accounts , group summary , sales register, purchase register , journal register, statement of accounts and Balance sheet.

### 5. Textbook:

1. S. N. Maheshwari and S. K. Maheshwari, Financial Accounting, 5th Edition, Vikas Publishing House, Sixth Edition, 2018.

### 6. References:

- 1. R. L. Gupta and V. K. Gupta. Financial Accounting: Fundamentals, 5th edition, Sultan, Chand Publishers, 2016.
- 2. Thomas R. Ittelson, Financial Statements: A Step-by-Step Guide to Understanding and Creating Financial Reports, 1st edition, New Age International, 2017

## Course Code: 19U1CRBBA3

## Title of the Course: Business Statistics Semester in which the course is to be taught: 1

No. Of Credits: 4
No. Of Contact Hours: 72

## 1. Brief about the Course:

The statistics course is fundamental to give an exposure to numbers and work upon the analytical bent of mind. In addition, it gives comprehensive idea and list of tools and its applications to a student. The coverage of topics include data analysis and display, descriptive measures, random variables, probability distributions, inference, an introduction to analysis of variance and regression analysis, time series analysis, and statistical applications to quality control. Management applications using examples are emphasized.

## 2. Course Objectives:

The objective of this subject is to learn the theory and applications of statistics in business decision making.

## 3. Key Course Outcomes:

- 1. To facilitate objective solutions in business decision making under subjective conditions
- 2. To understand the Measures of Dispersion and uni variate
- 3. To understand the Analysis of Bi Variate Data- Correlation
- 4. To understand the Analysis of Bi Variate Data- Regression

### 4. Course Curriculum:

## **Unit 1: Introduction & Organization of Data (15)**

Definition of Statistics: Functions, Limitations - Scope of statistics in Business - Industry and Economics - Concept of Data, Variable population, Sample - Concept of Classification of data - Types - Frequency distributions - Tabulation of Data - Parts of table - Requisites of a good table

## **Unit 2: Analysis of Uni-Variate Data (20)**

Introduction, Types of Central Tendency Measures, qualities of good measure of Central tendency - Arithmetic mean: Computation using Direct shortcut and step-deviation method, problems on missing frequencies (one or two), properties of AM, problems on combined Mean, corrected Mean - Weighted AM - Simple problems of Weighted AM - Median - computation for raw data, discrete and continuous data, problems on missing frequencies - Mode: computation of mode for raw data, discrete and continuous data - for Uni-modal distribution, problems on Grouping and analysis table

## **Unit 3: Measures of Dispersion: (20)**

Introduction, Types of dispersion measures – concept absolute and relative measures - Qualities of a good measure of dispersion - Range – Concept and simple problems - Quartile deviation – computation of QD and its coefficient for raw, discrete and continuous data - Standard Deviation – Computation of SD and its coefficient for raw, discrete & continuous data.

## **Unit 4: Time Series Analysis (15)**

Objectives and uses of Time series analysis - Components of Time series - Measurement of Trend by Moving averages method and Least squares method to Linear.

## Unit 5: Analysis of Bi Variate Data- Correlation & Regression: (20)

Correlation – Meaning & Types - Spearman's Rank correlation, Karl Pearson's coefficient of correlation, Probable error and Concurrent deviation method - Analysis of Bi Variate Data - Regression: Regression – meaning, Regression lines - Properties of Regression lines and regression coefficient - Related problems on regression lines and Regression coefficient

### 5. Textbook:

- 1. R. S. Soni, Essential Business Mathematics & Business Statistics, ANE Books, 2012
- 2. J. K. Singh, Business Mathematics, Second Edition, Himalaya Publishing House, 2012

### 6. References

- 1. Sancheti D. C. & Kapoor V. K., Business Mathematics, Eleventh Edition, Sultan Chand & Sons, 2012
- 2. V. K. Khanna, Qazi Zameeruddin, S. K. Bhambri, Business Mathematics, Second Edition, Vikas Publishing House Pvt Limited, 2009

# Course Code: 19U1CPBBA1 Title of the Course: Introduction to Photography

Semester in which the course is to be taught: 1

No. Of Credits: 3 No. Of Contact Hours: 54

### 1. Brief about the Course:

The subject covers the basic principles of camera functions and digital photography. Students explore the design elements of images, creative and innovative approaches to conceiving photographs, and ways of developing visual awareness. Digital cameras are used to document the world, build a visual archive and communicate observations and ideas.

## 2. Course Objectives:

Photography combines the significance of art, history, and digital awareness into one, which is a creative and artistic technology. Photography teaches creative skills and useful skills that could lead into a career in the performing arts, or as a professional artist or photographer.

## 3. **Key Course Outcomes:**

- 1. To identify the major process of operating a camera
- 2. To analyze and use the photography media as an effective tool of expressing ideas.
- 3. To understand lighting, equipments and aesthetic
- 4. To introduce the world of basic photojournalism

## 4. Course Curriculum:

### **Unit 1: Human Eye and Camera**

Basics of Camera (aperture, shutter speed, focal length, f-stop, depth of field etc.,) - Camera operations - Types of Camera - Types of Lenses - Visual Perception - Experiencing equipment - different types of cameras, lenses, filters, bellows, converters etc.,

### **Unit 2: Understanding Lighting**

Indoor and outdoor, Exposing and Focusing, Types of lighting, Natural and Artificial Lights, Controlling lights, Exposure Meters, Differential focus, Filters, Flashes - Designing with light.

### **Unit 3: Equipment**

Developing Process - Control Factors- Fixing, Washing, Drying - Negative (ideal, identifying faults) - Printing (paper, chemicals, Enlarger) etc. - Special effects techniques - Motion pictures etc., Manipulation of image, Framing & Trimming.

### **Unit 4: Aesthetics**

Photo-features, Photo - essays, Writing captions, Visual storytelling - Photography for advertising - Consumer and industrial - Planning a shoot-studio, location, set props and casting.

### **Unit 5: Basics of Photo Journalism**

Candid Street, Celebrity and Secret Photography, Documentary Photography, Sub-miniature - Photography and closed circuit of Television - Major Concerns of Photojournalism.

## 5. Text Books:

Tom Ang, Digital Photography an Introduction, Penguin; Fourth edition, 2013

1. DK, The Beginner's Photography Guide, Penguin UK, 2013.

## 6. References:

- 1. J.Harris Gable, Complete Introduction To Photography, Read Books, 2007
- 2. Katie Stern, Photo 1: An Introduction to the Art of Photography, CENGAGE Learning Custom Publishing, 2011

## Course Code:19U2CRBBA2

## Title of the Course: Business Mathematics Semester in which the course is to be taught:2

No. Of Credits:3 No. Of Contact Hours: 54

## 1. Brief about the Course:

The course introduces the basic mathematical skills needed to understand, analyse and solve mathematical problems encounters in business and finance. This class will teach students valuable skills that they can use in a number of professions including accounting, retail or other business operations.

## 2. Course Objectives:

The Business Mathematics course provides students with the application of mathematical concepts in the field of commerce.

### **Key Course Outcomes:**

- 1. Organize data to visualize different patterns for decision making
- 2. Differentiate available data and study their relationship
- **3.** Monitor big data for effective business decisions
- **4.** Generate possible product dimensions or service attributes by formulating different hypothesis

### 5. Course Curriculum:

## **UNIT 1: Number System (10 Hours)**

Introduction – Natural Numbers - Even Numbers – Odd Numbers – Integers – Prime Numbers – Rational & Irrational numbers, Real Numbers, HCF & LCM (Simple problems).

## **UNIT 2: Theory Of Equations (10 Hours)**

Introduction – Meaning - Types of Equations – Simple/ Linear Equations and Simultaneous Equations (only two variables), Elimination and Substitution Methods only. Quadratic Equation - Factorization and Formula Method ( $ax^2 + bx + c = 0$  form only). Problems on Commercial Applications.

## **UNIT 3: Commercial Arithmetic (14 Hours)**

Simple Interest, Compound Interest including half yearly and quarterly calculations, Annuities, Percentages, Bills Discounting, Ratios and proportions, duplicate-triplicate and sub-duplicate of a ratio. Proportions: third, fourth and inverse proportion - problems.

## **UNIT 4: Progressions (10 Hours)**

-Introduction, Arithmetic Progression - Finding the nth term of AP and Sum to nth term of AP. Insertion of Arithmetic Mean; Geometric Progression – Finding the nth term of GP and sum of n terms of GP and insertion of Geometric Mean

#### **UNIT 5: Business calculations (10 Hours)**

Cash discount, Markup, Markdown, Valuation of Inventory, Simple discount notes, Compound interest, Present value, Future value, Stocks and Mutual funds

# 6. Textbook

- 1. Mathematics for Cost Accountants, Saha central Publishers, latest edition
- 2. Methods & Techniques for Business Decisions, R.G. Saha & Others, latest edition
- 3. Business Mathematics and statistics, Dr.Sancheti and Kapoor, Sultan Chand, Latest Edition

- 1. Business Mathematics, Subhash, Madappa, mahadi Hassan, M. Iqbal Taiyab, latest edition
- 2. Business Mathematics, Zamarudeen, latest edition
- 3. Mathematics for Economics & Business, R.S Bhardwaj, Latest edition

# Course Code: 19U2CRBBA5 Title of the Course: Event Management Semester in which the course is to be taught: 2

No. Of Credits: 4 No. Of Contact Hours: 72

#### 1. Brief about the Course:

This course introduces Event management is an exciting profession which demands a lot of hard work and dynamism. As the name suggests, it means conceptualizing, planning, organizing and finally executing an event. The event could be of any type - musical show, concert, exhibition, product launching etc. This industry is just six years old in India, but holds a lot of promise for expansion. It offers enormous scope for ambitious young people.

### 2. Course Objectives:

To provide students with the skills and knowledge for successfully running various special events in such sectors as recreation, business and the entertainment industry.

#### 3. Key Course Outcomes:

- 1. To understand the concepts of effective event management.
- 2. To get Insight into the importance of event management.
- 3. To understand the role and people in event management and its logistics
- 4. To create event as a best show to audience, understanding event rate calculation

#### 4. Course Curriculum:

**Unit-1** Requirement of Event Manager, Analysing the events, Scope of the Event, Decision-makers, Technical Staff, Developing Record-Keeping Systems, Establishing Policies & Procedures

**Unit-2** Preparing a Planning Schedule, Organizing Tasks, Assigning Responsibility, and Communicating, Using the Schedule Properly, The Budget, Overall Planning tips, Checklists, Expert Resources, and Computer Software Required.

**Unit-3** People on the Event, Locating People, Clarifying Roles, Developing content Guidelines, Participant Tips, Reference Checks, Requirement Forms, Introduction, Fees & Honorariums, Expense Reimbursement, Travel Arrangements, Worksheets.

**Unit-4** Types of Events, Roles & Responsibilities of Event Management in Different Events, Scope of Work, Approach towards Events

**Unit-5** Producing a good show – phases of staging an Event, Pre Production Checklist, Event Logistic – understand logistic, categories of logistic, elements of logistic system, event site logistic, event shut Down, Site Selection, Layout and design.

# 5. Textbook

1. Events Management - Glenn Bowdin, Johnny Allen , William O'Toole, A

# 6. Reference Books

- 1. Event Management, Purnima Kumari, Anmol Publishers, 2011
- 2. Event Management, Wagen , Pearson Education , 1 edition , 2005

# Course Code:19U2CRBBA6 Title of the Course: Business Communication Semester in which the course is to be taught:2 No. Of Credits:3 No. Of Contact Hours:72

#### 1. Brief about the Course:

The purpose of this course is to emphasize the importance of effective communication techniques in an organizational setting. The aim is to provide grounding in communication skills that are essential to success in the business world. The students will have the opportunity to understand leadership and communication strategies, and develop their business writing skills through several assignments and class activities. The focus will be placed on improving students' ability to communicate clearly, logically and effectively.

# 2. Course Objectives:

At the end of this course, students will be able to familiarize with business communication, different types of communication, and Business Correspondence and Business Report Writing skills in an effective manner.

#### **3.** Key Course Outcomes:

- 1. To get into the habit of writing regularly.
- 2. To express themselves in different genres of writing from creative to critical to factual writing.
- 3. To take part in print and online media communication.
- 4. To identify their areas of strengths and weaknesses in writing and communication.
- 5. To speak confidently with any speakers of English, including native speakers.
- 6. To speak effortlessly in different contexts informal and formal

#### 4. Course Curriculum:

#### **Unit-1 Communication in Business**

Introduction, Communication Process, Essentials of Business Communication, Barriers to Business Communication

#### **Unit-2 Methods, Models and Theories of Communication**

Models of communication, Shannon's Model of the Communication Process, Derivative Models of the Communication Process, New Model of the Communication Process, Defining Communication Theories. Types of Communication: Verbal Communication, Nonverbal Communication, Types of Communication Based on Style and Purpose

### **Unit-3 English Grammar**

Remedial English - I: Parts of Speech (Nouns, Pronouns, Adjectives, Verbs, Adverbs, Prepositions, Conjunctions, and Interjections) Reading Skills - II: Sentences, Subject-Verb Agreement, Active and Passive Voice, Direct and Indirect Speech

# **Unit-4 Business Correspondence**

Communication in an Organization: Types of Communication Meetings, Memo, Circulars and Notices. Business Correspondence: General Rules for All Business Correspondence, Guidelines for the Basic Cover Letter, Guidelines for Information Interviewing, Networking Letters, Guidelines for Thank You Letters, Guidelines for Job Offer, Acceptance Letters, Guidelines for Letters Declining a Job Offer, Style in Business Correspondence

#### **Unit-5 Business Report Writing**

Cover Letters, Business Report Writing, The purpose of statistical studies, sample of business correspondence.

#### 5. Textbook

1. Gibson, J W and Hodgetts R M. Business Communication: Skills and Strategies. Harper and Row

- 1. Bovee C L and Thill J V. (2009). Business Communication Today, (10th ed.). McGraw Hill.
- 2. Hall J A and Kapp M L (1992). Nonverbal Communication in Human Interaction,(3rd ed.). Holt Rinehart and Winston.
- 3. Business Communication. ICMR Publications

#### Course Code:19U2CPBBA2

# Title of the Course: Journalism and Print Media Semester in which the course is to be taught:2 No. Of Credits:3

No. Of Contact Hours: 54

#### 1. Brief about the Course:

Today news stories are flowing in as they happen, from multiple sources, eye-witnesses, blogs and what has happened is filtered through a vast network of social connections, being ranked, commented. This is why journalism is so important. Gathering, filtering and visualizing what is happening beyond what the eye can see has a growing value.

# 2. Course Objectives:

To acquaint learners with the basic concepts of journalism and to familiarize them with the different departments of a newspaper; To sensitize them to the styles of journalistic prose; To introduce them to reporting, editing and feature writing; To enable the students to apply their learning with a career perspective on Journalism.

#### 3. Key Course Outcomes:

- 1. To become familiar with the cinema medium and get exposed to it.
- 2. To gain a clarity of various genres of movies and its presentation.
- 3. To understand and insight of cinema tools related to image, sound, gaze etc
- 4. To analyse and practice genres of cinema

#### 4. Course Curriculum:

#### **UNIT 1: Introduction to Journalism (10 Hours)**

Definition, Nature, Scope, Functions. Role of Press in Democracy, Principles of Journalism. Kinds of journalism, Newspapers, Periodicals and Specialized Magazines. New Journalism, Development Journalism, Community Journalism.

#### **UNIT 2: Review of Newspaper and Periodical Contents (12 Hours)**

Review of Newspaper and Periodical Contents. Photo-Journalism. Uses of Cartoons, Comic strips. News Agencies. Professional Press Organizations.

#### **UNIT 3: Basics of Reporting (12 Hours)**

News Value, News Gathering, Readers' interest, qualities and aptitude necessary for a reporter, Types of report, Depth reporting, Writing of Reports - Basic principles: objectivity, accuracy, speed, clarity and, Parts of a news report, 5Ws, Headline writing, Types of Leads, and Report writing

#### **UNIT 4: Print and Broadcast Media (10 Hours)**

Invention of printing, history of radio, Radio and Social development in India, Radio today, Development of TV in India, Regional and Local Channels, Television Today.

#### **UNIT 5: Software integration (10 Hours)**

Adobe photoshop - photo editing, and design Adobe illustrator for creating cartoon characters, comic strips Adobe Indesign – creating layout for newspapers, magazines and printing materials(brochures, leaflets, business cards etc.)

# 5. Textbook

- D. S Mehta, Mass communication and journalism in India, Allied Publishers, 1992
   Parthasarathy, Journalism In India, Sterling Publishers, 2009.

# 6. References

1. B N Ahuja, The Theory and Practice of Journalism, Surject Publications, 1979

# Course Code:19U3CRBBA7 Title of the Course:Marketing Management Semester in which the course is to be taught:3 No. Of Credits:4 No. Of Contact Hours:72

#### 1. Brief about the Course:

The marketing management course is pervasive in nature. It is giving exposure to consumers, buying, selling and provides information about marketing developments, practices and practical exposure to the students. The students will get an opportunity to learn managerial approach to marketing problems.

# 2. Course Objectives:

The objective of this subject is to learn managerial decision-making pertaining to marketing domain and approaches to making sensible and rational decisions. Being the media management students, the course will throw light on issues pertaining to basic understanding on product, promotion and distribution in the short and long run.

#### 3. Key Course Outcomes:

- 1. To become familiar with ideas and nuances with modern marketing.
- 2. To describe the basic process to formulate and manage the marketing strategy and its key components.
- 3. To understand, comprehend and contrast the different perspectives that characterize the study of consumer behavior.
- 4. To understand the impact of media and Integrated Marketing Communication components in the industry field.

#### **4.** Course Curriculum:

#### **Unit-1 Introduction to Marketing Management**

Introduction – Meaning and nature of marketing management, objectives and importance of marketing management, marketing concepts. Consumer Needs, Wants, and Consumer Insights: Introduction, Needs and Wants, Using Needs/Wants Insight in Marketing, Benefits Sought By Consumers, The Impact of Emotional Benefits, Consumer Insight, Possible Sources of Insights, Using Insights, Finding and Developing an Insight , The Role of an Insight in Product Development and Marketing.

# **Unit-2 Segmentation Targeting and Positioning (STP)**

Market Segmentation and Product Positioning: Introduction, Market Segmentation, Market Targeting, Target Market Strategies, Product Positioning and Differentiation, Choosing a Differentiation and Positioning Strategy, Changing the Product Positioning, USPs

### **Unit-3 Marketing Mix: Product and Price**

Products and Services: Introduction, Levels of Product and Services, Classifications, Product and Service Decisions. Branding, New Product Development and Product Life Cycle (PLC), Services Marketing: The Nature and Characteristics of a Service, Marketing Strategies for Service Firms. Pricing: Introduction - factors influencing pricing decisions and Pricing Strategies.

# **Unit-4 Marketing Mix: Promotion**

Marketing Communication, Integrated Marketing Communications (IMC), and Promotion Mix Strategies – Push and Pull Strategy. Advertising and Public Relations, Personal Selling and Sales Promotion, Sales Promotion - Trade Shows, Trade Sales Promotion, Consumer Sales Promotion. Publicity and direct marketing - Direct Marketing, Benefits of Direct Marketing, Direct Marketing Channels, Public and Ethical Issues in Direct Marketing.

# **Unit-5 Marketing Mix: Place (Distribution Channel)**

Distribution Channels: Introduction, Type of Marketing Channel, Channel Motivation, Importance of Channel of Distribution, Multiple Channels Distribution, Retail, Levels of Service, Corporate Retailing, The New Retail Environment. New trends in the area of marketing.

#### 5. Textbook:

- 1. Philip Kotler, Kevin Lane Keller. Marketing Management, 15th Edition, Pearson, 2017
- 2. Ramaswamy and Namakumari. (2005). Marketing Management, Sage publication India Pvt Ltd, Sixth Edition, 2018.

- 1. Arun Kumar and Meenakshi. Marketing Management. Vikas Publishing House, 2016
- 2. William M Pride and O C Ferrell. Marketing, South-western Publishing , 17 th Edition, 2013

# Course Code:19U3CRBBA8

# Title of the Course:Human Resource Management Semester in which the course is to be taught:3

# No. Of Credits:4

No. Of Contact Hours:72

#### 1. Brief about the Course:

This course introduces Human Resources from a strategic perspective, emphasizing the contribution of HR decisions to the development of a high performance organization. HRM will be treated as a dynamic system that enables organizations to cope more quickly and effectively with a rapidly changing environment. The course will emphasize those topics, such as reward systems, performance management and the selection and retention of high performance employees that confront managers in a variety of organizational roles. Emphasis will be given to the identification, evaluation and solution of specific HR problems facing managers with these responsibilities.

#### 2. Course Objectives:

The student has to familiarize with various aspects of human resource management strategies for better management of people in organizations. To provide knowledge about management issues related to staffing, training, performance, compensation, human factors consideration acompliance with human resource requirements

#### **3.** Key Course Outcomes:

- 1. Students have to demonstrate and apply the knowledge gained in the human resource gained and skills needed for success as a human resources professional.
- 2. To understand manpower planning for present day organization
- 3. To apply and implement need based training for today's Industry
- 4. To analyze performance and importance of career planning in new age industries

#### **4.** Course Curriculum:

#### **Unit-1 Introduction to Human Resource Management**

Meaning - definitions, objectives and importance of HRM, functions of HRM-managerial functions - operative functions - nature and scope of HRM - HR manager. Role, qualification and qualities.

#### Unit-2 Human resource planning, Recruitment and Selection

Meaning and importance of human resource planning, benefits of human resource planning, Meaning of recruitment, selection, placement and training Methods of Recruitment and Selection - Uses of tests in selection, Problems involved in placement.

### **Unit-3 Training, Induction and HRM Strategies**

Meaning of Training and Induction, Objective and purpose of induction, Need for training, benefits of training, Identification of training needs, methods of training. HRM Strategies - Human capital – emotional quotient –mentoring.

#### **Unit-4 Promotion and Transfers**

Meaning of promotion-Purposes and types – promotion policy – bases of promotion – seniority v/s merit– transfer, need –purposes –types of transfers- demotion –causes of demotion.

### **Unit-5 Performance Appraisal and compensation -**

Meaning - objectives of performance appraisal, 360-degree appraisal, other methods of performance appraisal and limitations. Principles - techniques of wage fixation, job evaluation, compensation -meaning of compensation, objectives and importance of compensation.

#### 5. Text Books

- 1. Gary Dessler and Biju Varrkey, Human Resource Management, Pearson, 2017.
- 2. Seema Sanghi, Human Resource Management, Vikas Publishing Pvt ltd, 2014.

- 1. P. Subba Rao, Human Resource Management, Himalaya Publishing House, 2018
- 2. C.B.Gupta. (2014). Human Resource Management. Sultan chand and sons, 2017
- 3. V.S.P.Rao, Human Resource Management, Excel Books, Third Edition(2010)

# Course Code:19U3CRBBA9 Title of the Course:Business and Media Laws Semester in which the course is to be taught:3 No. Of Credits:4 No. Of Contact Hours:72

#### 1. Brief about the Course:

The study of Business laws and Media laws are considered to be important, as it helps the management professionals in realizing the essentials of contractual agreements, the copyright laws to be followed, and the provisions in law to be adhered to while conducting business. The course also deals with laws related to Media and Information technology.

# 2. Course Objectives:

At the end of this subject, students will be acquainted with practical legal knowledge of general business law issues and topics to help become more informed, sensitive and effective business leaders.

### 3. Key Course Outcomes:

- 1. Legal insight will be established in the business practices according to the situation of changing environment.
- 2. To understand and practice contract act and company law
- 3. To analyze limited liability for business with legal background
- 4. To understand sale and employment related act in the country

#### 4. Course Curriculum:

#### **Unit - 1 Indian Contract Act, 1872 (15 Hours)**

Meaning, Characteristics & Scope of the contract law, Elements of contract, Offer and acceptance, Lawful consideration, Capacity to contract, Free Consent, Lawful object. Discharge of contract including performance of contract. Breach of contract, contingent contract, quasi contract. Contract of Indemnity and Guarantee. Contract of Bailment. Contract of Agency.

#### **Unit - 2 Intellectual Property law and the Media(15 Hours)**

The Nature and the Definition of the Term Copyright: Requirements for Copyright, Originality, Propriety, Publication or Qualified Person, Ownership of Copyright, Duration of Copyright, The Infringement of Copyright, Exemptions from Copyright, International Copyright, Copyright on the Internet, Plagiarism.

#### **Unit - 3 Film Media (12 Hours)**

Introduction, Cinematography act 1952, Cases related to cinematograph act, Movie distribution, movie marketing, Film exhibition, Retail, and consumption.

#### Unit - 4 The Sale of Goods Act, 1930 (15 Hours)

Contract of sale, Meaning & difference between sale & agreement to sale; conditions & warranties, Transfer of ownership in goods including sale by non- owners, Performance of contract of sale, Unpaid seller- meaning & rights of an unpaid seller against the goods.

# **Unit - 5 The information Technology Act, 2000 (15 Hours)**

Definition, Digital signature, Electronic governance, Attribution, acknowledgement & dispatch of electronic records, Regulation of certifying authorities, Digital signatures certificates, Duties of subscribers, Penalties & adjudication, Appellate tribunal, offences

#### 5. Textbooks

- 1. N. D. Kapoor, Elements of Mercantile Law. Sultan Chand & Sons; 2018.
- 2. S.S. Gulshan and G. K. Kapoor, Business Law.1st edition, New Age International, 2018
- 3. Legal aspect of business (mercantile law) by R S N PILLAI.CHAND Publishers, 2010
- 4. Media law and ethics by M.Neelamalar.PHI, 2010
- 5. The Business of Film: A Practical Introduction by By Paula Landry, Stephen Greenwald.

- 1. Avatar Singh, Company law, Eastern book Company, 2018
- 2. S.S. Gulshan and G. K. Kapoor , Business law including company law, New Age International, 2018
- 3. P.C.Tulsian and Bharat Tulsian, Business Laws, McGraw Hill Education Pvt Ltd., 2018
- 4. Aggarwal, Vir Bala. Essentials of Practical Journalism. New Delhi: Concept Pub. 2006.Nalini Rajan (Ed.)

# Course Code:19U3CRBBA10 Title of the Course: Research Methodology Semester in which the course is to be taught:3 No. Of Credits:3

No. Of Contact Hours: 54

#### 1. Brief about the Course:

This course will provide an opportunity for the students to establish their understanding of research through critical exploration of research language, ethics, and approaches. The course introduces the elements of the research process and also takes the students through the process of data analysis and interpretation.

# 2. Course Objectives:

The aim of the course is to help students obtain an understanding of the methodology of research and also the various methods and techniques of research.

# **Key Course Outcomes:**

- 1. Understand Market Research
- 2. Understand the The Market Research Plan
- 3. Understand the Divisions of Marketing Research
- 4. Understand the Types of Research
- 5. Understand Quantitative Market Research
- 6. Understand Qualitative Market Research
- 7. Understand Marketing Research and Decision Making
- 8. Understand the Analysis of Data
- 9. Identifying Consumer Insights

#### 4. Course Curriculum:

#### **UNIT 1: Research methodology (14 Hours)**

Meaning. Research, meaning, objectives, significance. Research process-different steps, criteria for good research. Types of research descriptive, analytical, applied, fundamental, quantitative, qualitative, empirical and conceptual.

#### **UNIT 2: Selection of research problem (14 Hours)**

Sources-technique involved in defining a problem.

#### **UNIT 3: Research design (14 Hours)**

Meaning-need, concepts-elements Sampling design-steps criteria of selecting a sampling procedure-sampling process

#### **UNIT 4: Types of data (15 Hours)**

Meaning-advantages-disadvantages-methods of collecting primary data-sources. Secondary data-meaning, advantages disadvantages-sources.

#### **UNIT 5: Interpretation (15 Hours)**

Meaning-techniques-of interpretation. Report writing-significance types of reports; (technical and popular) steps-layout-oral presentation.

# 7. Textbook

1. Research methodology, OR Krishnamoorthi, Himalaya publishing house, Mumbai

- 1. Research Methodology, Ranjith Kumar, Pearson, 2nd edition
- 2. Research Methods for management, Dr S.Shajahan, Jaico Publishing House
- 3. Research Methodology. methods and techniques, C.R.Kothari, New Age International publishers

#### Course Code:19U3CRBBA11

# Title of the Course: Business Information System Semester in which the course is to be taught:3 No. Of Credits :4

No. of Contact Hours :72

#### 1. Brief about the Course:

This course will provide an opportunity for the students to establish their understanding of information technology and management information system. The course helps students assess the information needs of an organization and also understand the concept of information modelling.

# 2. Course Objectives:

The course helps students obtain an introduction to information technology and Management Information System

# 3. Key Course Outcomes:

- 1. Understand the foundation of information technology and Management information systems
- 2. Understand the relevance of information in decision-making
- 3. Explain the real-world use of information systems, citing practical examples
- 4. Evaluate the methods and tools for assessing information needs
- 5. Understand the basic principles of modelling information systems processes and outcomes

#### 4. Course Curriculum:

#### **Unit 1: (15 Hours): Introduction to Information Technology & MIS:**

Different Computer System configurations, transaction Processing Systems. Network distributed system. Decision of information technology for MIS Concept under MIS: Decision making Principles and process of decision making, types and systems of decision making. Method and tools of decision making. Principles of rationality, Utility, Risk and its application in decision making. Herbert Simon Model and low of Requisite Variety Management of Risk and Decision making)

## **Unit 2: (14 Hours): Definition and Difference Between data information:**

Relevance of information to decision making. Source and types of information. Quality of information. Perfect Information and value of additional Information. Application of communication Model and Concept of Human as information Processor)

#### **Unit 3: (14 hours): Relevance of Information in MIS Systems:**

System Definition-Types of systems. Use of Control Principle in system Design. Open-Closed Deterministic and Probabilistic System. Use of feedback Principle for control. Method of Handling Complex System. Relevance of Choice of Systems in MIS Integration of Organization Systems and Information Systems.)

#### **Unit 4: (14 Hours): Assessing Information Needs of Organization:**

Need to analyze Information needs at Organizations as a whole. Methods and Tools for Assessing Information needs. Relating Organizational goals, Objectives and targets to Information needs. Breaking Information needs by function.)

# **Unit 5: (15 Hours): Departments and its Users:**

Relations to Nature, Type, Quantity and Quality of Information to Type of Decision, its Impact on the Decision of Information to type of Decision, its impact on the Decision Maker. Information Modeling and Business Orientation. Information Model and its Integration with Data Processing System)

# 5. Text Book(s)

1. Management Information Systems, Davis Olson, McGraw Hill. Latest Edition

- 1. Management Information Systems, W. S. Jawadekar Tata, Pearson, Latest Edition
- 2. Management Information Systems, Milind Oke Everest Publishing House, Latest Edition

#### Course Code:20U3CRBBA9

# Title of the Course:Research Methodology Semester in which the course is to be taught:3 No. of Credits:4 No. of Contact Hours:72

#### 1. Brief about the Course:

Introduction to qualitative & quantitative research methods in organizational contexts. Exploratory, quasi-experimental, survey, evaluation & action research methods. Sampling theory. Research process & report writing. Ethics in business research.

# 2. Course Objectives:

To teach the students how to constantly design and execute intelligent and innovative research studies to scan the environment; different forms of research and their relevance and application

### **3.** Key Course Outcomes:

- 1. To understand research as part of marketing and its plan
- 2. To introduce students to research problem and structure
- 3. To understand research data type and presentation
- 4. To understand research design and documenting

#### 4. Course Curriculum:

#### **Unit-1 Research methodology**

Meaning. Research, meaning, objectives, significance. Research process- different steps, criteria for good research. Types of research descriptive, analytical, applied, fundamental, quantitative, qualitative, empirical and conceptual.

# **Unit-2 Selection of research problem**

Sources-technique involved in defining a problem.

#### **Unit-3 Research design**

Meaning-need, concepts-elements Sampling design-steps criteria of selecting a sampling procedure-sampling process

#### **Unit-4 Types of data**

Primary data -meaning-advantages-disadvantages-methods of collecting primary data-sources. Secondary data- meaning, advantages disadvantages-sources.

# **Unit-5 Interpretation**

Meaning-techniques-of interpretation. Report writing-significance types of reports; (technical and popular) steps-layout-oral presentation.

# 5. Textbook

1. Research methodology, OR Krishnamoorthi, Himalaya publishing house, Mumbai

- 1. Research Methodology, Ranjith Kumar, Pearson, 2nd edition
- 2. Research Methods for management, Dr S.Shajahan, Jaico Publishing House
- 3. Research Methodology. methods and techniques, C.R.Kothari, New Age International publishers

# Course Code:19U5CRBBA3 Title of the Course:Multimedia Semester in which the course is to be taught :5 No. Of Credits:3 No. Of Contact Hours:54

# 1. Brief about the Course:

In the era of Information Technology, multimedia creates a bridge between Information Technology and the general public, evident with usage of the Internet or application of animation in entertainment.

### 2. Course Objectives:

To use electronic devices to develop visual concepts or designs suitable for multiple applications

#### 3. Key Course Outcomes:

- 1. To understand the importance and use of Multimedia uses and applications.
- 2. To get well trained in usage of animation and its applications.
- 3. To get well trained in scripting in link with animation
- 4. To understand and apply world of animation and short video

#### 4. Course Curriculum:

#### **Unit 1: Definition of multimedia**

Multimedia systems: Multimedia elements. Multimedia applications - Evolving systems of Multimedia.

#### **Unit 2: Multimedia Files formats**

Standards, communication protocols, Multimedia I/O technologies

#### **Unit 3: Image authoring and editing tools**

Image file formats, JPEG, TIFF, GIF, PNG, Layers, GRB, CMYK, contrast, brightness, hue, slicing, contrast ratio, aspect ratio, gray scale, filters, blending tools, image enhancing design technique.

#### **Unit 4: Introduction to 2D animation**

Definition of 2D, characteristics of 2D, authoring tools for 2D animation, SWF, FLA, FLV,

#### **Unit 5: Streaming media**

Key frame animation, shape animation, path animation, action script, integrating audio with animation.

# 5. Textbook

- 1. Satish Jain, Introduction to Multimedia, BPB Publications, 2012
- 2. Dr. R. K. Jain, Introduction to Multimedia, Khanna Publishers, 2012

#### 6. References

1. Anirban Mukhopadhyay, Arup Chattopadhyay, Introduction to Computer Graphics and Multimedia, Vikas Publishing House; Second edition, 2010

# Course Code:19U4CRBBA12 Title of the Course:Managerial Economics Semester in which the course is to be taught:4 No. Of Credits:4 No. Of Contact Hours:72

#### 1. Brief about the Course:

The fundamental economic principles underlying the operation of modern businesses, market-based economies and community development through this course. It involves both micro and macro in approach. The course has to introduce the concepts of efficiency, market, wealth, welfare, scarcity and so on. It is key to explain the principles of microeconomics that are relevant to manage an organization

### 2. Course Objectives:

The objective of this subject is to acquaint the student with the basic principles, tools and techniques of Economics and its application of the same in the competitive business world. In addition, it is very important to describe the principles of macroeconomics to have the understanding of the economic environment of business.

# 3. Key Course Outcomes:

- 1. To become familiar with basic principles and concepts of both micro and macroeconomics.
- 2. To become familiar with the application of these principles to appreciate the functioning of the markets as well as the economy.
- 3. To Understand the Theory of Demand and Demand Forecasting and the Theory of Consumption
- 4. To implement the Theory of Production and Cost and to understand the Market Structure

#### 4. Course Curriculum:

#### **Unit-1 Introduction to Managerial Economics**

Meaning & Definition, Features of Managerial Economics, Scope of Managerial Economics, Objectives and practical uses of Managerial Economics, Role and Responsibilities of Business Economist to modern Business Management.

## **Unit-2 Theory of Demand and Demand Forecasting**

Meaning- determinants - demand schedule - demand curve, Law of Demand- exceptions- shifts in demand and movements in demand, Elasticity of demand- meaning- types, Price elasticity of demand- meaning-degrees-measurement: Total outlay- Point Method, Income elasticity of demand, Cross elasticity of demand, Demand Forecasting- Meaning- levels- objective, Method of estimation-Survey Method and Statistical method, Forecasting for a new product

# **Unit-3 Theory of Consumption**

Consumption - meaning, features -types, Role of consumer under open and closed economy, Theory of consumer Behaviour, Cardinal Approach: Gossen's first law and second law, Concept of consumer surplus, Ordinal approach - Hicks and Allen model, Meaning of ICA properties - consumer's equilibrium, Concept of MRS- substitution effect- Income effect -price effects, Concept of Engle's law

# **Unit-4 Theory of Production and Cost**

Meaning of production function- classification- fixed factors-variable factors, Law of variable proportion, Concept of Iso-quant and Iso-cost - producer's equilibrium, Managerial equilibrium-MRTS- optimal combination, Economies of scale- meaning- Internal and External economies of scale, Supply- meaning- determinants, Law of supply, Cost: Meaning- concepts-Computation of costs.

#### **Unit-5 Market Structure**

Revenue: Meaning- classification, Perfect competition- meaning- features- equilibrium price determination simultaneous changes in demand and supply – importance of time elements- short run and long run equilibrium, Imperfect competition – Monopoly- meaning- features- short and long run equilibrium – price and output determination under Discriminating Monopoly, Oligopoly- meaning – features-kinked demand curve, Duopoly-meaning- features

#### 5. Textbook

- 1. D.N.Dwivedi, Essentials of Business Economics, Vikas Publishing House, New Delhi, Eighth edition, 2016.
- 2. H L Ahuja, Managerial Economics, S.Chand Publishing, Ninth Edition, 2017

- 1. Keith Weight, Allen, Managerial Economics, Theory, Applications, and cases, Viva Books, 7th revised edition, 2011
- 2. Suma Damodaran , Managerial Economics, Oxford University Press, Second Edition, 2010
- 3. Koutsoyiannis, A., Modern Micro Economics, Macmillan Press Ltd, 2008.

# Course Code:19U4CRBBA13 Title of the Course:Financial Management Semester in which the course is to be taught:4 No. Of Credits:4 No. Of Contact Hours:72

#### 1. Brief about the Course:

This course introduces the corporate financial management along with the concept of the risk-return trade-off. The various sources of capital are discussed, along with their costs. Financial planning with special emphasis on the evaluation of capital projects and the management of working capital is considered. The implications of the efficient market hypothesis are considered throughout the course.

### 2. Course Objectives:

To make the student strong and critical about financial management concepts and tools, its applicability in organizations like, profitability, optimum capital structure, capital cost, flow of working capital management, financial decisions, investment plan. In addition, the student should be able to understand the operational nuances of a finance manager.

#### 3. Key Course Outcomes:

- 1. The student will certainly possess the techniques of managing finance in an organization.
- 2. To understand Cash Flow Statement and Leverages with Investment Decisions
- 3. To apply the imparted in management of Working Capital
- 4. To understand the Dividend Policy and Capital Structure

#### 4. Course Curriculum:

#### Unit -1 Introduction to Financial Management and Cost of Capital

Meaning and Evolution, Significance and Goals, Functions of a Financial Manager, Cost of Capital -Meaning, Cost of debt, preference and equity capital, weighted average cost of capital.

#### **Unit -2 Cash Flow Statement and Leverages**

Cash Flow Statement (AS-3) – Meaning, uses and preparation. Leverages – Operating leverage, financial leverage and Combined leverage, EPS analysis.

### **Unit -3 Investment Decision**

Capital Budgeting – Meaning, evaluation of proposals – Payback period, NPV, ARR, IRR, Accept/reject decisions.

#### **Unit -4 Management of Working Capital**

Working Capital Policy - Overall Considerations-Importance of Working Capital Management, Operating Cycle Concept, Forecasting, Working Capital Requirement, Estimation of Working Capital.

# **Unit -5 Dividend Policy and Capital Structure**

Meaning of dividend policy, factors influencing dividend policy, forms of dividend. Meaning of Capital Structure – Optimal capital structure – factors determining capital structure.

# 5. Text Books

- 1. Khan M. Y. and Jain P. K., Financial Management 7th Edition, McGraw Hill Education, 2017
- 2. I. M. Pandey, Financial Management, 11th edition, Vikas Publishing House, 2016
- 3. Prasanna Chandra. Financial Management Theory and Practice. (9th ed.). McGraw Hill, 2017

#### 6. Reference Books

- 1. Aswath Damodaran , Corporate Finance, Theory and Practice, Wiley , Second Edition, 2007
- 2. Michael C. Erhardt and Eugene F. Brigham. Corporate Finance. (1st ed.). South-Western Pub, 2008
- 3. Richard A. Brealey, Stewart Myers and Franklin Allen. (2013). Principles of corporate finance. (11th ed.). McGraw Hill.

# Course Code:19U4CRBBA14 Title of the Course:Entrepreneurship Semester in which the course is to be taught:4 No. Of Credits:4 No. Of Contact Hours:72

# 1. Brief about the Course:

The course introduces the students to the aspects of entrepreneurship and the classification of entrepreneurs. The course shall also provide for the identification of, identifying business opportunities, project financing, and preparation of the project report.

### 2. Course Objectives:

To introduce the students to the concept of Entrepreneurship and to provide an understanding of the various institutions supporting Entrepreneurship

### **3.** Key Course Outcomes:

- 1. To understand the Theories of Entrepreneurship.
- 2. To introduce entrepreneurship theories.
- 3. To understand the Classification Based on the Scale of the Enterprise.
- 4. To identify the basis of Entrepreneurial Motivation and the Needs Framework.

#### 4. Course Curriculum:

# **Unit-1 Entrepreneur and entrepreneurship**

Definition; traits and features; classification; Entrepreneurs; Women entrepreneurs; Role of entrepreneur in Entrepreneurs in India.

#### **Unit-2 Entrepreneurial development programme**

Concept; Need for training; phases of EDP; curriculum & contents of Training Programme; Support systems, Target Groups; Institutions conducting EDPs in India and Kerala.

#### **Unit-3 Promotion of a venture**

Opportunity Analysis Project identification and selection; External environmental analysis economic, social, technological and competitive factors; Legal requirements for establishment of a new unit; loans; Overrun finance; Bridge finance; Venture capital; Providing finance in Approaching financing institutions for loans.

#### **Unit-4 Small business Enterprise**

Identifying the Business opportunity in various sectors - formalities for setting up of a small business enterprise - Institutions supporting small business enterprise - EDII (Entrepreneurship Development Institute of India), 0 SLDO (Small Industries Development Organization NSIC (National Small Industries Corporation Ltd. (CNSIC) NIESBUD (National Institute for Entrepreneurship and small Business Development) Sickness in small business enterprise causes and remedies.

# **Unit-5 Project formulation**

Meaning of a project report significance contents formulation planning, commission's guidelines for formulating a project report - specimen of a project report, problems of entrepreneurs case studies of entrepreneurs

# 5. Textbook(s)

- 1. Entrepreneurship Development, Gorden and Natarajan, Himalaya Publishing House, Mumbai
- 2. Entrepreneurship Development and Small Business Enterprises, Poornima M.Charantimath, Pearson,

# Course Code :20U4CRBBA15 Title of the Course :Digital Marketing Semester in which the course is to be taught :4 No. Of Credits :4

No. of Contact Hours :72

#### 1. Brief about the Course:

Today, no marketing strategy is complete without a digital component. With global online sales topping \$1 trillion in 2013, organisations are deviating from placing valuable marketing resources in the hands of unaccredited digital professionals. There is a major increase in the demand for fully accredited digital marketing professionals in the marketplace.

# 2. Course Objectives:

Apply rigorous data-driven approaches to optimize the digital marketing campaign effectively use social media and search marketing to acquire and engage new users for the brand Improve marketing performance by developing high-impact content and focusing on user experience.

### 3. Key Course Outcomes:

- 1. To understand the importance and use of Multimedia uses and applications.
- 2. To get well trained in usage of animation and its applications
- 3. To analyse and practice Search engine optimization
- 4. To understand the growth and extent of social media advertising

#### 4. Course Curriculum:

#### **Unit 1: Introduction to Web Marketing and SEO**

The Significance of Web Marketing, Internal Measures for SEO, Link Building, Introduction to Web Marketing Tools

#### **Unit 2: Display Network**

Advertising on Display Networks, Image Advertising, Mobile Advertising, Video Advertising, YouTube Advertising,

#### **Unit 3: Social Media Advertising**

Creating Effective Content, Do and Dont's for Social Media, Analysing Target Audience,

# **Unit 4: E-Mail Marketing (15)**

Creating E-mail Campaigns, Effective strategies for E-mail Marketing,

#### **Unit 5: Mobile Marketing (15)**

Key Mobile Marketing Concepts, Mobile Devices, SMS Strategy, Mobile Advertising, Mobile Apps.

#### 5. Textbooks

1. Damian Ryan, Understanding Digital Marketing: Marketing Strategies for Engaging the Digital Generation, Kogan Page; 3 edition, 2014

#### 6. References

 Eric Morrow, Shannon Chirone, Digital Marketing for Everyone: Connect With Your Customers, Grow Your Business & Demystify Social Media, Create Space Independent Publishing Platform, 2012

#### Course Code:19U4CRBBA16

# Title of the Course: Integrated Marketing Communication Semester in which the course is to be taught:4 No. Of Credits:4 No. Of Contact Hours:72

#### 1. Brief about the Course:

Integrated marketing communications is an approach to planning communications that gives businesses the potential to get better results from campaigns and reduce marketing costs. By integrating tools such as advertising, direct mail, social media, telemarketing and sales promotion, a firm can provide clarity, consistency and maximum communications impact.

#### 2. Course Objectives:

This course introduces familiarize the students with concepts and practices in marketing communication. To learn various communication tools and its effectiveness in contemporary time, and Draw a lesson from that knowledge for better integration various marketing communication tools. Bring out creative ideas for effective marketing communication

# **3.** Key Course Outcomes:

1. To understand promotional mix in digital age

#### 4. Course Curriculum:

#### **Unit-1 An Introduction to Integrated Marketing Communication (IMC)**

Meaning and role of IMC in the Marketing process, Introduction to IMC tools – Advertising, sales promotion, publicity, public relations, and event sponsorship

# **Unit-2 Understanding communication process**

Source, Message and channel factors, Communication response hierarchy- AIDA model, Hierarchy of effect model, Innovation adoption model, information processing model

#### **Unit-3 Planning for Marketing Communication (Marcom)**

Establishing marcom Objectives and Budgeting for Promotional Programmes-Setting communication objectives, Sales as marcom objective, Budgeting for marcom-Factors influencing budget

#### **Unit-4 Developing the Integrated Marketing Communication Programme**

Planning and development of creative marcom. Creative strategies in advertising, sales promotion, publicity, event sponsorships etc.

# **Unit-5 Measuring Effectiveness and control of Promotional Programmes**

Meaning and importance of measuring communication effectiveness, The testing process, measuring the effectiveness of other promotional tools and IMC.

# 5. Textbook

1. George Belch, Michael Belch & Keyoor Purani, Advertising & Promotion- An Integrated Marketing Communications Perspective, TATA McGraw Hill, 2013

- 1. Kenneth Clow and Donald Baack. Integrated Advertising, Promotion, and Marketing Communication, Pearson, 2014
- 2. S H H Kazmi and Satish K Batra Advertising & Promotions, Excel, 2009
- 3. Kruti Shah and Alan D'Souza, Advertising & Promotions: An IMC perspective, TATA McGraw Hill,2008
- 4. Terence A. Shimp Pub, Advertising & Promotion: An IMC approach, Cengage Learning, 2008

#### Course Code: 19U4CPBBA4

# Title of the Course: Television Production and Planning Semester in which the course is to be taught: 4 No. Of Credits: 3

No. Of Contact Hours: 54

#### 1. Brief about the Course:

The subject covers provide an insight into the core concepts associated with television production.

### 2. Course Objectives:

Broadcast and electronic media today are portable sources of entertainment and information distributed by wired and wireless radio and television stations and networks, sound and video recordings, and the mobile Internet. They offer informative and entertaining content of both general and special interest.

### 3. Key Course Outcomes:

- 1. To understand the sources of entertainment of Television Production Planning.
- 2. To offer informative and entertaining content of both general and special interest in TV.
- 3. To review product of television with modern tools and techniques
- 4. To practice in and out studio production requirements

#### 4. Course Curriculum:

# **Unit 1: Introduction to TV production**

Aspects of TV production, types, formats and classifications; Electronic Field Production and Electronic News Gathering- preparation and methods.

#### **Unit 2: Post production overview (15)**

Editing – linear and non-linear editing –on-line and off-line concept in linear and non-linear editing; concepts – montage, time, space, continuity, unity etc.; concepts in digital effects,

#### **Unit 3: Sound (15)**

Principles of sound, techniques – perception of sound – devices for sound recording

# **Unit 4: Methods of recording (15)**

Location recording, pilot track and direct sound- sound mixing and editing, single and multi-track recording, components of sound track in television.

#### **Unit 5: Studio productions (12)**

Role of functionaries – planning studio programmes – cue's and commands - Multi - camera shooting, video formats, lenses, basic lighting principles, techniques and accessories, Studio lighting.

# 5. Textbook

Keval J. Kumar, Mass Communication in India, Jaico Publishing House; Fourth edition, 1994

- 1. Jean Folkerts, Stephen Lacy, The Media in Your Life: An Introduction to Mass Communication, Pearson; 2 edition, 2000.
- 2. R. Srinivas Melkote, Communication for Development in the Third World: Theory and Practice for Empowerment, Sage India; Second edition, 2001

# Course Code:19U5CRBBA17 Title of the Course:Operations Management Semester in which the course is to be taught:5 No. Of Credits:4 No. Of Contact Hours:72

#### 1. Brief about the Course:

This course is an introduction to the concepts, problems and practices of operations management. Emphasis is on managerial processes for effective production of goods and management of materials. Topics include production planning and control, production scheduling, Materials management, work measurement and quality control.

# 2. Course Objectives:

The course aims to provide an overview of the management of the production function and materials.

# 3. Key Course Outcomes:

- 1. To analyze operation management function and tools in marketing view
- 2. To understand material management, handling and operations techniques
- 3. To apply work management tools in production improvement
- 4. To understand and apply knowledge of quality control with tools

#### 4. Course Curriculum:

#### **Unit-1 Production/ operation function**

Production system-Objectives of production in management- the five P's of production- Types of production- production systems-Job shop- Batch continuous and cellular.

#### **Unit-2 Production planning and control**

Functions of production planning and control – characteristics- steps involved- objectives of production-objectives of production planning-Importance-prerequisites of production planning and control- production control- objective and control-objectives and advantages.

#### **Unit-3 Materials management**

Scope and important methods of purchasing-Inventory control- objectives, functions and importance.

#### Unit-4 Work improvement- and work measurement

Motion study- workplace lay out plan lay out- types of lay out- factors influencing plant layout-fundamentals of time study.

#### **Unit-5 Quality control**

Introduction, Meaning and Dimensions of Quality, Quality Control Techniques, Quality Based Strategy, Total Quality Management (TQM), Towards TQM – ISO 9000 as a Platform – Working with Intranet, Total Productive Maintenance (TPM), Introduction to six sigma

# 5. Textbook(s)

Production and Operations Management, Alan Muhlemann, John Oakland et al. Pearson

- 1. Operations Management, KS Chandrasekar, Himalaya Publishing House,
- 2. Operations Management, Theory and practice, B Mahadevan, Pearson

# Course Code:19U5CRBBA18 Title of the Course : Art of Graphics Semester in which the course is to be taught:5 No. Of Credits:4 No. Of Contact Hours:72

#### 1. Brief about the Course:

The Art of Graphics combines the significance of Graphic design, and the elements of Graphic Design. The Graphic Design also deals with designing company logos, branding and packaging. The Art of Graphic design also provides an overview of the impact of emotions on Graphic Design.

### 2. Course Objectives:

This subject covers the fundamentals of Graphic design; explore the various elements of Typography, Graphic Design and company logos, packaging and deals with the effect of emotions on graphic design.

#### 3. Key Course Outcomes:

- 1. To add value to graphic designing in terms of media
- 2. To implement typographic learning in media
- 3. To understand graphic designing in branding in new age marketing
- 4. To imply packaging and emotional connect through graphics

#### 4. Course Curriculum:

#### **Unit -1 Graphic Design**

An Overview, History of Graphic Design, Writing, Calligraphy, Graffiti, Emergence of the Print and Design Industry, Engraving, Etching, Heraldry, Logos and Trademarks, Pioneers of Modern Graphics and Graphic Design – Album Cover Art, Graphic Design – Movies, Elements of a Great Movie Poster Design, Graphic Design – Opening and Closing Credits, Graphic Design – Political Posters, Propaganda and Political Posters, Poster Art during the Inter-War Years, Placards and Posters, Indian Posters, Political Cartoons

#### **Unit -2 The Tangible Elements of Typography**

The Intangible Elements of Typography, Page Layout and the Grid, Type & Image, Light & Shade in Graphic Design, Impact of Type and Image on Each Other, The Union of Type and Image, The Concept of Light & Shade in Design, Using Light & Shade in Design: Source of Light, Gradients, Highlights, Basic Shadows, Advanced Shadows

#### **Unit -3 Graphic Design and Brands**

Graphic Design and Company Logos, Corporate Identity, The Logo, Different Logo Designs, Web 2.0 Logos, Psychedelic Backgrounds, Typographic Logo Designs, Pictogram Logos, Modernist Logos, Street Art Logos, Arabesque Logos, Geometrical Logos, Puzzle Patterns, Creativity in Logos, Redesigning of Logos, Bad Logos, Graphic Design and Corporate Identity, Letterheads, Business Cards, Websites, Characteristics of a good website, Use of Colours in Branding, Design Principles in Web Sites

# **Unit -4 Graphic Design and Packaging**

Packaging to Sell, Strategy in Packaging, Ideas in Package Designs, Package Design as the Product Identity, Graphic Design: Its Emotional Effects and Its Future, Emotional Effects of Graphic Design, Emotional Effects of Colour, Emotional Effects of Shape

#### **Unit -5 Ways in Which Designs Affect Emotion**

Changing Scenario of the Graphic Design Industry, Technology and the Future of Graphic Design-Packaging industries, Paper Making workshops, Printing Presses, Museums, Festivals etc.

#### 5. Text Books

- 1. Adams Morioka, Color Design Workbook: A Real World Guide to Using Color in Graphic Design, Rockport Publishers, 2008
- 2. Ellen Lupton, Graphic Design: The New Basics, Princeton Architectural Press, 2008

#### 6. Reference Books

- 1. Alex W. White, The Elements of Graphic Design (Second Edition), Allworth Press, 2011
- 2. Catherine Fishel, Redesigning Identity: Graphic Design Strategies for Success, Rockport Publishers Inc, 2000

# Course Code:19U5CRBBA19 Title of the Course:Engagement Planning and New media Semester in which the course is to be taught:5 No. Of Credits:4

### No. Of Contact Hours:72

#### 1. Brief about the Course:

This course introduces students with a firm grounding in communication skills. It aims to Mass Communication is changing more rapidly now than at any time in the past century. People in the industry are expected to know how to use alternative storytelling forms to reach their audiences. They should be able to gather and edit simple audio and video, use the latest social media, and even be a photographer. This program will give a context to those changes and provide practice in new types of mass communication delivery

# 2. Course Objectives:

To provide students a critical introduction to the main aspects surrounding the relationships between new media (telecommunications and the Internet), technology and society. The subject aims at where and how one should position new media in contemporary academic and business landscapes. It also explores technological growth and how one should conceptualise the relationship between new media and society

#### 3. Key Course Outcomes:

- 1. To understand the basic Principles of Planning of Media.
- 2. To understand the key issues in evaluating the Media and choosing appropriate Media.
- 3. To apply digital marketing skills in today's new age marketing
- 4. To understand large, medium and micro influencer's marketing

#### 4. Course Curriculum:

#### **Unit-1 Communicating with the Consumer**

Identify the Target Audience, Determine the Communications Objectives, Design the Communication, Select the Communication Channels, Establish the Total Marketing Communications Budget, Decide on the Marketing Communications Mix, Measuring Communication Results, Managing the Integrated Marketing Communications Process

**Unit-2 Deciding on Media and Measuring Effectiveness,** Reach, Frequency, and Impact, Choosing among Major Media Types, Alternative Media Options, Direct Marketing Channels, Ethical Issues in Direct Marketing, Interactive Marketing, Placing Ads and Promotions Online, Web Sites, Microsites, Search Ads, Display Ads, Interstitials, Internet-Specific Ads and Videos, Sponsorships, Online Communities, E-Mail, Mobile Marketing, Word Of Mouth, Buzz And Viral Marketing, Opinion Leaders

#### **Unit-3 Digital Marketing**

Ways in which Technology is Influencing Consumer Behaviour, Understanding the digital consumer, Key Traits of the Online Consumer, Importance of a Digital Marketing Strategy, Defining your digital marketing strategy, Business and Digital Marketing, Company Website, Building an Effective Website, Considerations to be Made before Building a Website, Balance between Usability and Accessibility, Characteristics of a Good Website, Words in the Website, Choosing a Domain Name

### **Unit-4 Search Engine Marketing**

Search Engine Optimization, The Mission of Search Engines, How Do Search Engines Work , Optimizing a Site for the Search Engines, Long-tail and Short-tail Keywords, Content of a Website, Advertising on the Search Engines, Pay-Per-Click (PPC) Search Engine Advertising, Advantages of Paid Search Marketing, Innovations in Search

### **Unit-5 Email Marketing**

Email Marketing Tools, Customer Relationship Management (CRM), Prior Starting the Email Campaign, Planning the Email Marketing Campaign, Email Marketing Campaign – Do's and Don'ts, Email Copy and Delivery, Measuring the Success of the Email Campaign, Targeting the Email Campaigns, Testing the Techniques Employed , Social Media Marketing, What is social media?, Social Media – Not a New Concept, The Compelling Nature of the Social Media, The Advantages of Using Social Media, The Various Types of Social Media, Social Bookmarking Sites, Social Media Submission Sites, Forums and Discussion Sites, Media Sharing Sites, Reviews and Ratings Sites, Social Network Sites, Blogs, Podcasts, Micro-Blogging, Wikis, Rules of Engaging with Consumers on Social Media

### 5. Textbook:

- 1. Philip Kotler, Kevin Lane Keller, Abraham Koshy, Mithileshwar Jha. Marketing Management. A South Asian Perspective. Dorling Kindersley (India) Pvt. Ltd. 2009
- 2. Damian Ryan, Calvin Jones. Understanding Digital Marketing. Marketing strategies for engaging the digital generation. Kogan Page Limited. 2009
- 3. Maria N. Cummings. Consumer Engagement Perspectives: A Tool for Ensuring Advertising's Impact? Rochester Institute of Technology. 2007

- 1. Dave Evans, Jake McKee. Social Media Marketing: The Next Generation of Business Engagement. Wiley Publishing Inc, 2010
- 2. Rama Bijapurkar. We are like that only. Understanding the logic of Consumer India. Penguin Group. 2007
- 3. Paul Baines, Chris Fill, Kelly Page. Marketing. Oxford University Press. 2008
- 4. O.C. Ferrell, Michael. D. Hartline. Marketing Strategy. Cengage Learning. 2008
- 5. Gary Armstrong, Michael Harker, Philip Kotler, Ross Brennan. Marketing. An Introduction. Financial Times Prentice Hall. 2009
- 6. Philip Kotler, Gary Armstrong, Prafulla Y. Agnihotri, Ehsan ul Haque. Principles of Marketing: A South Asian Perspective (13th Edition). Pearson Prentice Hall. 2010

### Course Code: 19U5CRBBA20

### Title of the Course: Business Ethics and Environmental Values

Semester in which the course is to be taught:5

No. Of Credits: 4 No. Of Contact Hours: 72

### 1. Brief about the Course:

To help students comprehend the need for ethics and values in the business world; to help students develop the necessary etiquette for working within organizations.

### 2. Course Objectives:

The course deals with the ethics and values associated with various cultures. The course also provides an overview of the difficulties in ethical decision-making and introduces the various aspects in managing workplace dynamics.

### 3. Key Course Outcomes:

- 1. To understand the Ethics of Great Philosophers
- 2. To analyze Power and Politics in organizations
- 3. To apply Ethics in Marketing and Accounting
- 4. To understand Business Etiquette

### 4. Course Curriculum:

### **Unit-1 Introduction to Ethics and Values (16 Hours)**

Nature of Business Ethics and Values, Significance and types of values, Ethics and Religion, Culture and Ethics, Social culture and Individual Ethics, Factors Influencing Business Ethics, Ethics as strategy, Ethics of Great Philosophers – Albert.Z.Carr, Aristotle, Niccolo Machiavelli, Karl Marx, Suntzu: The art of war of Sun Tzu, Might-equals-right approach of Karl Marx.

### **Unit-2 Ethical Decision Making (14 Hours)**

Ethical Decision Making, Difficulties in Ethical Decision Making, Power and Politics in organizations: Bases and sources of power, Coalitions, Managing Ethics: Ethics codes – Comparison of codes of Ethics, Codes of Conduct, codes of Practice, Ethics Programs, Kohlberg's Study and Business Ethics, Laws of Enforcing Ethical Conduct: Laws and Ethics, Justice – Theory of Natural Law, Law as a guide to Moral Choice, the Role of the Government of India in Enforcing Ethical Behavior.

### **Unit-3 Ethics in Marketing and Accounting (14 Hours)**

Ethics in Marketing –Product relative ethics, Competition Relative Ethics: Advertising as a process of competitive strategy, Piracy and predatory as a strategic choice, Ethics in Finance Accounting and Reporting, Insider Trading.

### **Unit- 4 Handling Diverse Environments (14 Hours)**

Etiquette in a Diverse Business Environment, Working in a Diverse Environment, Respecting Physical Differences, Dealing with Specific Disabilities, Respecting Racial and Ethnic Differences, Respecting Gender Differences, Handling Conflicts Introduction, Workplace Dynamics, Handling Problem Personalities, Managing Conflicts, Business Communication and Other Etiquette, Etiquette at Major Events, Travel Etiquette, Women Travellers.

### **Unit-5 Ecosystems (0 Hours)**

Concept of an ecosystem, Structure and function of an ecosystem, Producers, consumers and decomposers, Energy flow in the ecosystem, Ecological succession, Food chains, food webs and ecological pyramids, Introduction , types, characteristic features, structure and function of the following ecosystem - Forest ecosystem, Grassland ecosystem, Desert ecosystem, Aquatic ecosystem (ponds, streams, lakes, rivers, oceans, estuaries)

### 5. Textbook:

1. A.C.Fernando, Business Ethics and Corporate Governance, 2<sup>nd</sup> edition, Pearson

- 1. Larry Johnson & Bob Phillips, Absolute Honesty: Building a Corporate Culture That Values Straight Talk and Rewards Integrity, AMACOM, 2003
- 2. Paul J. Zak and Michael C. Jensen, Moral Markets: The Critical Role of Values in the Economy, Princeton University Press, 2008
- 3. Daniel Freidman, Morals and Markets: An Evolutionary Account of the Modern World, Palgrave Macmillan, 2008

### Course Code:19U5CPBBA5

### Title of the Course:Radio Production and Planning Semester in which the course is to be taught:5

No. Of Credits:3 No. Of Contact Hours:54

### 1. Brief about the Course:

To get a comprehensive and practical grounding in the field of radio broadcasting and production

### 2. Course Objectives:

Radio production is a broad field encompassing both behind-the-scenes and on-air work. Radio production provides the foundational skills necessary to get started in the broadcasting industry

### 3. Key Course Outcomes:

- 1. To understand the nuances of radio planning and production.
- 2. To hone the skills necessary of Radio Production.
- 3. To imply voice training with practice sessions
- 4. To simplify radio production approaches at present digital era of radio

### 4. Course Curriculum:

### Unit -1 Radio programme production process and techniques

Aspects of sound recording – types of microphones and their uses – field recording skills; news production and radio lives.

### **Unit -2 Writing for Radio**

Spoken language writing – writing for various programmes – writing for radio commercials

### Unit -3 Using sound bytes and actualities

formats of radio programmes; studio interviews – studio discussions- phone-in programmes – documentaries

### **Unit -4 Voice training**

effective use of voice – enunciation, flow, pronunciation, modulation

### **Unit -5 Radio – Production approaches**

SFX, Audio aids. Research and Budgeting.

### 5. Textbook

- 1. Meg Ford, Radio Production, CreateSpace Independent Publishing Platform, 2013
- 2. Robert McLeish, Jeff Link, Radio Production, Focal Press; 5 edition, 2005.

### 6. References

1. Usha Raman, Writing for the Media, Oxford, 2009

## Course Code:19U6CRBBA21 Title of the Course:Strategic Management Semester in which the course is to be taught:6 No. Of Credits:4 No. Of Contact Hours:72

### 1. Brief about the Course:

The course introduces the important aspects, tools, and principles of strategy formulation and competitive analysis. It is concerned with managerial decisions and actions that affect the performance and survival of business enterprises.

### 2. Course Objectives:

This will give students a critical introduction to the main aspects of Strategic Management, the 7 S framework, Environmental Scanning, Strategy formulation, Strategy Implementation, Evaluation and control. The subject aims to provide an overview of how an organization strategically manages its resources in order to achieve its goals and objectives.

### 3. Key Course Outcomes:

- 1. To understand the Concept of Strategy with strategic Management Process
- 2. To understand the Challenges to Strategic Management with difference between Internal versus External Environment
- 3. To implement the concept of Environmental Appraisal with corporate-Level Strategies
- 4. To understand Business-Level Strategies, Functional Strategies and the process of Strategy

### 4. Course Curriculum:

### **Unit-1 Introduction to Strategic Management**

Introduction to Strategic Management, Concept of Corporate Strategy, Strategic Management Process, The 7-S Framework, Corporate Policy and Planning in India.

### **Unit-2 Environmental Scanning**

Environmental Scanning, Industry Analysis, The synthesis of External Factors, External Factors Analysis Summary (EFAS), Internal Scanning, Value Chain Analysis, Synthesis of Internal Factors, Internal Factors Analysis Summary (IFAS)

### **Unit-3 Strategic Formulation**

Strategy Formulation, Strategic Factors Analysis Summary (SFAS), Business Strategy, Corporate Strategy, Functional Strategy, Strategic Choice.

### **Unit-4 Strategy Implementation**

Strategy Implementation, Organization Structure, Corporate Culture, Diversification, Mergers and Acquisitions, Turnaround strategies, Portfolio strategy (concepts only)

### **Unit-5 Strategic Evaluation and Control**

Evaluation and control of strategies-strategic control-standard-benchmarking-cost benefit analysis-performance gap analysis-responsibility centres. Other Strategic Issues, Small and Medium Enterprises, Non- Profit Organizations.

### 5. Textbook:

1. Robert A Pitts and David Lei, Strategic Management, 4th Edition Cengage Learning, 2006.

- 1. Francis Cherunilam, Strategic Management, Himalaya publications, Mumbai.
- 2. K.Govindabhat, Strategic Management, Himalaya Publications, Mumbai

### Course Code:19U6CRBBA22 Title of the Course:Introduction to PR and Corporate Communication

Semester in which the course is to be taught:6 No. Of Credits:4

No. Of Contact Hours:72

### 1. Brief about the Course:

This course introduces the Public Relations (PR) and Corporate Communication concerns protecting and advancing clients' reputations through effective communication and relationship-building. The effort is to understand how PR & Communication supports the implementation of strategic plans, communication planning and campaign development.

### 2. Course Objectives:

To get students acquainted with the fundamentals of advertising, different roles of advertising in marketing, economy and society. To make students aware of developments and issues concerning contemporary advertising and the regulatory framework of advertising.

### 3. Key Course Outcomes:

- 1. To understand the concepts of effective PR and Corporate Communication.
- 2. To get Insight into the importance of PR and CC.
- 3. To analyse the role of corporate PR in today's industries
- 4. To understand market presentation in view of PR today

### 4. Course Curriculum:

### **Unit 1: Public Relations**

Evolution and history of public relations- definitions of PR, PR and allied disciplines (publicity, propaganda, public affairs, lobbying etc.) Ethics of public relations (PRSI, code of ethics)

### **Unit 2: Role of PR in crisis communication**

Functions of Public Relations Relationship & Duties of the PR Practitioner PR consultancy-Its advantages & disadvantages, Importance of Marketing Research for the PR Practitioner

### **Unit 3: Corporate communication:**

Advent, role, strategic importance - Corporate culture, corporate philosophy, corporate citizenship - Skills and talents of a corporate communicator - Building a distinct corporate identity -

### **Unit 4: Making Presentations**

Preparing for meetings, writing speeches - Selection of media for corporate communication - Proactive and reactive media relations - Ethical aspects in media relations

### **Unit 5: Strategic PR/CC and Management**

Defining Strategy and its Relevance in Public Relations and Corporate Communication, Campaign Planning, Management and Execution. Optimizing technology in communication design and campaign planning. Role of PR/CC in Crisis Communication and Disaster Management.

### 5. Textbook

- 1. D.S.Mehta, Handbook of Public Relations in India, Allied Publishers, 1998.
- 2. Lars Thoger Christener, Metter Morsing and George Cheney, Corporate Communication-convention, complexity and critique, SAGE Publications Ltd, 2008.
- 3. J.V.Vilanilam, Public Relations in India: New Tasks and Responsibilities, Sage India, 2011.

- 1. Devesh Kapur, Public Institutions in India: Performance and Design, Oxford, 2007.
- 2. Jaishri Jethwaney, Corporate Communications: Corporate Communication: Principles & Practices (Oxford Higher Education), Oxford University Press, 2010.
- 3. Paul A Argenti, Corporate Communication, McGraw-Hill Higher Education; 5th edition, 2009.

### Course Code:19U6CRBBA23

### Title of the Course:Ad Creative and Campaign Planning Semester in which the course is to be taught:6 No. Of Credits:4

No. Of Contact Hours:72

### 1. Brief about the Course:

This course introduces the importance of creative advertisements, campaign planning, and so on. The course will detail all the possible strategies for winning a campaign, one has to think about how to measure its success; how to show that the marketing efforts were effective.

### 2. Course Objectives:

To acquaint the students with the creative process and the strategic role of creativity in brand building.

### **3.** Key Course Outcomes:

- 1. To have a solid understanding of the key 'branding' concepts, methods and tools used by marketing campaigners.
- 2. To be able to more confidently engage in and contribute to 'brand building' projects, developments, and discussions.
- 3. To get Insight into the importance of advertising and sales promotion campaigns planning and objective setting in relation to consumer decision making processes.
- 4. To understand and impart campaign and its plan

### 4. Course Curriculum:

### **Unit 1: Introduction to Creativity:**

Creativity in Advertising, Stages in the Creative Process "Making of Creative Brief" Insights-Learning how to use them "Ideation "Lateral Thinking, Brainstorming and Various Creative Thinking Modes like "Thinking Hats" and others

### **Unit 2: Creating Advertising Appeals:**

Rational and Emotional "Conveying the Big Idea" Viral Advertising, Advertising beyond Print and the Small Screen, etc.

### **Unit 3: Campaign Planning:**

"Defining Campaign Planning, Overview of Campaign Planning: Situation Analysis, Advertising Objectives, Budget, Media Types and Vehicles, Creation and Production of Message, the Planning Cycle.

### **Unit 4: Budget Setting:**

Factors Determining Budget, Steps Involved Budget Plan and Execution. "Message Strategy: What to Say, How to Say.

### **Unit 5: Measurement of Results:**

Criteria for Judging Campaign Results – Sales, Awareness, Purchase Intention, Emotional Impact, GRPs, etc.

### 5. Textbook

- 1. Bonnie L Drewniany: Creative strategy in advertising, Wordsworth Cengage, 2011
- 2. Burtenshaw, Ken Et.Al: The fundamentals of creative advertising, An AVA Publishing, 2006

- 1. Carroll Brian: Writing for Digital Media, Routledge Publications, 2010
- 2. Berman Margo: The Copywriter's Toolkit, Blackwell Publishing, 2012
- 3. Deusum (Arnold M): Financial Management For Media Operator, 1995
- 4. Felton George: Advertising: Concept and Copy, Prentice Hall, 1994

# Course Code:19U6CRBBA24 Title of the Course:Management Project Semester in which the course is to be taught:6 No. Of Credits:3 No. Of Contact Hours:54

### 1. Aim of the course:

The aim of the course - management project is meant to give the students a comprehensive exposure to the real business world in terms of the professional challenges as well as the personal aspects of etiquette, language, team work and overall effectiveness as operating managers.

### 2. Course Overview and Context:

It will provide the students an opportunity to compare the theoretical principles learnt during the semesters vis-a-vis the real world of business. As far as possible the project will be arranged at companies whose businesses and challenges and priorities match those of the students, though this cannot be guaranteed.

EVALUATION PARAMETERS ( Level 3)		
		Total
Registration of the Project Plan	20 Marks	100 marks
Mid-review report	20 Marks	
Final Report	40 Marks	
Viva - Voce	20 Marks	

## Course Code:19U1CRBBA25 Title of the Course: Consumer Psychology Semester in which the course is to be taught:6 No. Of Credits:3 No. Of Contact Hours: 54

### 3. Brief about the Course:

The course deals with the basics of consumer behaviour and the factors that influence their behaviour and customer loyalty and how marketing strategies can be developed based on consumer needs and how it creates and enhances customer value.

### 4. Course Objectives:

To help students understand the importance of consumer behaviour and the factors which influence their behaviour and loyalty

### **Key Course Outcomes:**

- 1. Understand the Meaning and Concept of Consumer and Customer
- **2.** Understand Consumer Decision making process
- **3.** Understand the Changing Indian Consumer Behaviour
- **4.** Understand the Factors Influencing Consumer Buying Decision
- 5. Understand the Meaning and definition of customer loyalty

### 5. Course Curriculum:

### **UNIT 1: Overview of Consumer Behaviour (12 hours)**

Understanding Consumer Behaviour- Meaning and Concept of Consumer and Customer, Consumer Learning, Different Models in Consumer Behaviour, Consumer Decision making process-Concept of Consumer Decision; Levels of Consumer Decision Making; Consumer Decision Making Model, Changing Indian Consumer Behaviour-Drivers of Change; Changing Consumer Trends; Rural Consumer Behaviour; New Consumption Patterns, Organizational Buying Behaviour.

### **UNIT 2:** Evolution of Psychology: History, Approaches

Structuralism, Functionalism, Psychodynamic, Behaviorism, Behavioralism and question of free will, Cognitive approach and Cognitive Neuroscience, Socio-cultural, Consumer perceptions, Memory and Learning, Mood, Emotion and involvement, Consumer attitude, Problem of intuition

### **UNIT 3: Customer Loyalty Comprehension (12 hours)**

Meaning and definition of customer loyalty, Significance of Customer Loyalty, Customer Loyalty Ladder, Loyalty Principles, Benefits of Customer Loyalty, Customer Loyalty and its relationship with customer satisfaction, Customer retention and Brand Loyalty, Factors affecting customer loyalty formation, Rai Srivastava model of customer loyalty formation, Drivers of Customer Loyalty.

### **UNIT 4: Customer Loyalty Outcomes (12 hours)**

Characteristic Features of Behavioural Loyalty, Attitudinal Loyalty and Cognitive Loyalty, Role of Customer Loyalty outcomes in business decisions, Significance of Customer Loyalty for Marketers, Relationship Influencers of Customer Loyalty including factors mediating customer loyalty relationship with other relationship influencers, Customer Affinity, Customer Engagement.

### **UNIT 5: Career paths in Psychology**

Biopsychology and Neuroscience, Clinical and Counselling psychology, Cognitive psychology, Developmental psychology, Forensic Psychology, Health Psychology, Industrial Organizational and Environmental psychology, Personality psychology, School and Educational psychology, Social and Cross-cultural psychology, sports psychology

### 6. Textbook

a. Hawkins, Best, Coney: Consumer Behaviour Building Marketing Strategy, Tata McGraw Hill.

- a. H.Peer Mohammed: Customer Relationship Management, Vikas.
- b. Panwar, J.S. Beyond Consumer Marketing, Sage Response Books, New Delhi.
- c. MukeshChaturvedi and AbhinavChaturvedi: Customer Relationship Management An Indian Perspective. Excel Books.
- d. Deon Buyer Behaviour, Oxford University Press.

### Course Code:19U6CPBBA6 Title of the Course:Cinema Studies Semester in which the course is to be taught:6 No. Of Credits:3

### No. Of Contact Hours: 54

### 1. Brief about the Course:

This course introduces the students to theoretical critical, and aesthetic aspects of the study of film, including the history of the medium and the analysis of national cinemas, always keeping in view questions of how new media has changed both cinema itself and the study of cinema.

### 2. Course Objectives:

To participate in a world increasingly shaped by moving pictures. Through courses that offer a foundation for understanding cinema and its relation to culture, history, technology and aesthetics. To teach the students to create and analyze moving images, to produce research, and to make art

### **3.** Key Course Outcomes:

- 1. To become familiar with the cinema medium and get exposed to it.
- 2. To gain a clarity of various genres of movies and its presentation.
- 3. To understand and insight of cinema tools related to image, sound, gaze etc
- 4. To analyse and practice genres of cinema

### 4. Course Curriculum:

### **UNIT 1: Introduction to the basic terminology of filmmaking**

Editing: chronological editing, cross cutting, montage, continuity editing, continuity cuts, jump cuts, match cuts, 30 degree rule, 180 degree rule.

### **UNIT 2: Sound in the movies**

Colour in the movies. The production, distribution and reception of films; censorship.

### **UNIT 3: Introduction to film genres**

The Major genres: Narrative, avant-garde, documentary and other genres: Thriller, melodrama, musical, horror, western, and animation film, historical, mythological.

### UNIT 4: Introduction to major movements and theories

The silent era; classic Hollywood cinema, Neo-Realism, French New wave, Indian cinema.

### **UNIT 5: Introduction to the film theories**

Sergei Eisenstein, Andre Bazin, auteur theory, Christian Metz and Laura Mulvey.

### 5. Textbook

- 1. Andrew Dix, Beginning Film Studies, Viva Books Private Limited, 2010
- 2. Susan Hayward, Cinema Studies: The Key Concepts, Routledge; 4 edition, 2012

- 1. Amy Villarejo, Film Studies: The Basics, Routledge; 2 edition, 2013
- 2. Vinay Lal, Fingerprinting Popular Culture: The Mythic and the Iconic in Indian Cinema, Oxford University Press, 2007